

Lucerne via Wheelchair

Chemist / Pharmacy

Alte Suidtersche Apotheke

Bahnhofstrasse 21

041 210 09 23

info@suidter.ch

www.apotheke-stadtluzern.ch

Entrance via small threshold, staff open doors

Cysat Apotheke

Pilatusstrasse 14

041 210 29 45

mail@cysat-apotheke.ch

www.cysat-apotheke.ch

Entrance at ground level with automatic door

BENU Bahnhof Apotheke u. Drogerie

Rail City, 6002 Luzern

041 220 13 13

bahnhof.luzern@benu.ch

www.benu.ch

Entrance at ground level with automatic door

App's / Mobile Web applications

<https://www.ginto.guide/> App

wheelmap.org

Exhibition and trade fair halls

Lucerne Exhibition

Halls 1, 2, 3, 4 and Forum

Horwerstrasse 87

041 318 37 00

info@messeluzern.ch /

www.messeluzern.ch

All exhibition and event halls are wheelchair accessible. Entrance at ground level, toilet, upper floors accessible by wheelchair.

Swimming pools

Indoor swimming pool Lucerne

Zihlmattweg 46

041 319 37 80

hallenbad@sportcard-luzern.ch

www.hallenbadallmend.ch

Entrance at ground level with elevator for disabled, disabled cloakroom incl. toilet and shower, non-swimming pool.

There are 2 indoor pool wheelchairs available.

Outdoor pool, Aufschütte

Alpenquai

Wheelchair-accessible toilet

Tribschen lido with outdoor pool

Warteggstrasse 44

041 360 45 67

info@sportcard-luzern.ch

www.tribschen-badi.ch

Toilets, changing cubicles (open from Mother's Day)

Wald-Swimming pool with outdoor pool Zimmeregg

Schwimmbadstrasse, 6014 Luzern-Littau

041 250 31 30

www.zimmeregg-badi.ch

Toilets, changing rooms

Banks

Luzerner Kantonalbank

Pilatusstrasse 12

0844 822 811

Entrance at ground level, parking Hirschmattstr. Theaterstrasse (public parking spaces), Blumenweg has the best parking spaces and wheelchair-accessible ATM, Parking (Kantonal Bank parking spaces only few available), entrance at ground level.

Löwenplatz

0844 822 811

Parking Löwencentner

UBS AG

Bahnhofplatz 2

041 208 11 11

Level entrance with automatic doors, wheelchair-accessible ATM

Mountains

Bürgenstock Bahn

041 612 60 00

bahn@burgenstockresort.com

www.burgenstockresort.com

Valley and mountain station fully wheelchair accessible, WC valley & mountain station

Hammetschwand Lift

lift@burgenstockresort.com

www.burgenstockresort.com

Hiking path to lift station possible (hiking trail)
Lift fully wheelchair accessible, no disabled-friendly sanitary facilities

Brunni Railways Engelberg AG

041 639 60 60

info@brunni.ch

www.brunni.ch

Entrance at ground level to cabin, wheelchair-accessible toilet at valley and mountain station, ramp, wheelchair-accessible restaurant, own parking spaces.

Walk to Rigidal max. 15 min., then difficult.

Wheelchair access. Toilet in Rest. Ristis and Rest.

OX at cable car station in Engelberg.

Melchsee-Frutt

Stöckalp - Melchsee-Frutt, cable car

Stöckalp - Melchsee-Frutt, Gondelbahn

041 669 70 60

info@melchsee-frutt.ch

www.melchsee-frutt.ch

The valley and mountain stations are fully wheelchair-accessible, own parking spaces, toilet at the valley and mountain stations. Postbus can transport 1-2 wheelchairs with 48-hour advance booking. See information on the homepage under the heading "Riders with a handicap".

PILATUS RAILWAYS LTD.

041 329 11 11

info@pilatus.ch

www.pilatus.ch

Alpnachstad:

Entrance via ramp (reservation required and be there 15 min. before departure), three parking spaces.

Kriens:

Register entrance for electric wheelchair (maximum dimensions W 70 cm/L 95 cm) with ramp, manual wheelchairs are carried in gondola, 2 parking spaces, all toilets and restaurants on Pilatus Kulm, Kriens and Alpnachstad.

Kriens and Alpnachstad.

Gallery & panorama terrace wheelchair accessible throughout

Rigi Bahnen AG
041 399 87 87
welcome@rigi.ch
www.rigi.ch

Stanserhorn Cable Car
Train and restaurant
6370 Stans
041 618 80 40
info@cabrio.ch
www.stanserhorn.ch

Experience Alp Klewenalp-Stockhütte
Beckenried – Klewenalp aerial cableway
Emmetten cable car - Stockhütte
041 624 66 00
willkommen@klewenalp.ch
www.klewenalp.ch

Titlis
Bergbahnen Engelberg-Trübsee Titlis
AG
041 639 50 50
titlis@titlis.ch
www.titlis.ch

Weggis - Rigi Kaltbad, wheelchair accessible cable car, elevator

Vitznau - Rigi Kulm, access to cogwheel railway without ramp

Goldau - Rigi Kulm, access to cogwheel railway via ramp

Kräbel - Rigi Scheidegg, accessible by car, wheelchair accessible parking, wheelchair accessible cable car.

A reservation for guests travelling by wheelchair is requested. All cable cars are barrier-free. There are mountain wheelchairs for hire in summer. Many paths on the Rigi are wheelchair accessible (e.g. Rigi Kaltbad - Rigi Scheidegg, 7 km) more information [hier](#). The toilets in Vitznau, Goldau, Rigi Kaltbad, Rigi Staffel and Rigi Kulm are wheelchair accessible. Disabled parking available in Vitznau, Goldau, Weggis. The access road at Goldau A4 station is not suitable for wheelchair users.

Oldtimer funicular has 2 wheelchair spaces, Cabrio® aerial cableway is wheelchair accessible on the lower level, middle & top station: toilet, restaurant is at ground level. Circular route partially wheelchair accessible up to the stairs.

The Klewenalp-Stockhütte adventure alp is wheelchair accessible. Parking at the entrances to the valley stations, (CHF 5.00/day). On Klewenalp there is a toilet in the basement of the mountain station.

Access is also possible via Berggasthaus Klewenstube 1600, an elevator is available. The entrance is at ground level. Toilets are also available at the valley station in Emmetten and at the Stockhütte mountain station. Hikes around the Alpenblumenweg (Klewenalp) and from Klewenalp to the Stockhütte are wheelchair accessible. Accompaniment required, steep passages.

Station entrance at ground level with automatic door. To exit the station, you may drive to the valley station (behind the barrier), at the valley station please report to the parking attendant. There is a elevator from the station to the gondola entrance. The entrance to the gondolas and the TITLIS Rotair cable car is also at ground level. The revolving door at the

glacier grotto can be made wheelchair-accessible by the staff, at the Titlis station please inform the summit attendant. (Construction work at the tunnel to the glacier grotto, wheelchair access not possible until summer 2025) From summer 2025, the glacier grotto will be wheelchair accessible via the side door.

Central Railway

Lucerne - Engelberg /
Lucerne - Interlaken
0800 007 102 Call Center Handicap
Railservice Zentralbahn
058 668 86 00
sales@zentralbahn.ch
www.zentralbahn.ch

The new rolling stock of the Zentralbahn offers low-floor entrances and thus level boarding. All Interregio trains are equipped with the aforementioned low-floor entrances. Most of the S-Bahn and regional trains are also equipped with low-floor carriages. Prior clarification can be made at the Call Centre Handicap in Brig. The stops can be checked with this link maps.trafimage.ch/ for use with limited mobility (tick the box).

Libraries

City Library

Bourbaki Panorama, 1st floor
041 417 07 07
info@bvl.ch

Entrance at ground level, elevator,
Turning between shelves not possible. Wheelchair-accessible toilet in basement.
Sundays only from autumn to spring

Central- and University Library

Sempacherstrasse 10
041 349 75 00
info@zhbluzern.ch

The building is wheelchair-accessible,
wheelchair toilet available.

Central- and University Library

University/PHZ
Frohburgstrasse 3
041 349 76 00
info.upg@zhbluzern.ch

The house is wheelchair-accessible (elevator),
the library is on the first floor, wheelchair toilet available. Some halls require reservations.

Central- and University Library

Location Lucerne School of Business
Frankenstrasse 9
041 349 77 00
bibliothek.wirtschaft@zhbluzern.ch

The library is fully wheelchair accessible.
Wheelchair toilet available (ladies toilet).

Camping

Campingside Lido

041 370 21 46

luzern@camping-international.ch

www.camping-international.ch/

Level site, own car park, toilet with washbasin,
1 shower and 1 wheelchair-accessible caravan
available.

Various

Football Club Lucerne FCL

swissporarena

Horwerstr. 91

6005 Luzern

info@fcl.ch

www.fcl.ch

16 wheelchair places each in Grandstand A, Block
A1 and A6. Admission for wheelchair users is free of
charge (possible without a ticket), accompanying
persons must purchase a standing room ticket
accompanying person. One accompanying person
per wheelchair user is permitted. Wheelchair users
may use the VIP 1 entrance. The corresponding
tickets can be purchased in advance at the FCL VIP
counter, Fanshop/Ticketing (south side of
swissporarena) or on match day at the box office Tel.
+41 (0) 848 317 000 (Mon. - Fri. 09.00 - 17.00 hrs.)

Die Rodtegg, Foundation for people with physical disabilities

Rodteggstrasse 3

6005 Luzern

041 368 40 40

info@rodtegg.ch

www.rodtegg.ch

Adventure wheelchair park with accessible paddling
pools, water play equipment, carousel, slide and a
suspension bridge. Intended for children, not adults.

Shopping

Emmen Shopping Center

6020 Emmenbrücke

041 260 61 12

info@emmencenter.ch

www.emmencenter.ch

In the parking garage, there are disabled parking spaces on the basement, ground floor and 2nd floor near the entrances. Four elevators provide access to each sales area. The larger elevators in the centre at the entrance to the parking garage are particularly suitable. Wheelchair-accessible toilets are located on the 1st and 2nd floors. There is also a wheelchair hire service on the first floor near the information desk.

Mall of Switzerland

Ebisquare-Strasse 1, 6030 Ebikon

041 349 60 00

info@mallofswitzerland.ch

www.mallofswitzerland.ch

All shops, restaurants, toilets and elevators are barrier-free. There are more than 10 parking spaces in the parking garage.

Gübelin Jewellery & Watches

Schwanenplatz 7

041 417 00 10

gubelin.luzern@gubelin.com

www.gubelin.com

Parking garage nearby, public disabled parking in front of the building, entrance at ground level, all sales areas and sanitary facilities are accessible by wheelchair and customer elevator.

Schwanenplatz

041 417 00 10

Public car park in the same building, public disabled parking nearby, entrance, sales area and sanitary facilities are accessible at ground level and barrier-free for wheelchairs.

Confiseur Bachmann AG

Schwanenplatz 7

041 227 70 70

kundendienst@confiserie.ch

www.confiserie.ch

Parking garage nearby, public disabled parking in front of the building, entrance at ground level, all sales areas and sanitary facilities are accessible by wheelchair and customer elevator.

Euroschlüssel / Eurokey

Toilets: www.eurokey.ch

Eurokey is a key and locking system for barrier-free facilities in Switzerland and parts of Europe, (e.g., car parks, toilets, elevators and other facilities)

Stair elevators for wheelchair users are located at both bridgeheads of the Chapel Bridge and the Spreuer Bridge, the landmarks of the city of Lucerne. They can be operated with the Eurokey.

ATTENTION: The stairlift systems on the wooden bridges have a platform size of 80 x 120 cm and a maximum load capacity of 300 kg. This complies with the specifications for an obstacle-free stairlift system.!

The Eurokey can only be obtained by persons entitled to purchase (wheelchair users, people with severe walking and visual impairments, ostomy wearers, people with chronic bowel/bladder problems for CHF 50.00 at:

Pro Infirmis

Cantonal office Lucerne, Obwalden and Nidwalden

Zentralstrasse 18

6003 Lucerne

Tel. 058 775 12 12 (Mon – Fri 09.00 – 12.00 and 14.00 – 16.00)

luownw@proinfirmis.ch

www.proinfirmis.ch

Telephone orders are accepted via the hotline 0848 0848 00. (CHF 50.00 incl. shipping costs).

The Eurokey can also be ordered via online form on the website: www.eurokey.ch.

For a deposit, a key can also be borrowed at the following locations:

Lottery-Kiosk

Schwanenplatz, 6004 Luzern

041 412 15 85

Deposit CHF 50.00 (3 Eurokeys)

Mon - Fri 09.00 - 18.00

Sat 09.00 - 16.00

Day before public holiday 17.00

Sun and public holidays closed, day before Christmas and New Year's Eve 16.00

Museum Luzern

Kasernenplatz 6, 6003 Luzern

041 228 54 11

museumluzern@lu.ch

Deposit CHF 50.00, ID/Passport + Mobile Number (2 Eurokeys)

Tue - Sun and public holidays 10.00-17.00

Confiserie Kurmann

Bahnhofstrasse 7, 6003 Luzern

041 210 19 18

www.art-confiserie-kurmann.ch

info@art-confiserie-kurmann.ch

Deposit CHF 50.00 (1 Eurokeys)

Tue - Sat 08.00- 21.00 (in summer until 22.00)

Sun and Mon 09.00- 21.00 (in summer until 22.00)

SOS Railway assistance Lucerne

Bahnhofareal, track 3
041 210 00 60 / 079 500 26 00
luzern@bahnhofhilfe.ch
www.bahnhofhilfe.ch

Wheelchair Rental

Deposit CHF 50.00

Opening hours: Mon – Fri 08.00-18.15

Sat 08.00 – 12.15

Sun and Public Holidays closed

Deposit CHF 100.00

Full day CHF 30.00

Half day CHF 15.00

Reservation in advance by e-mail/telephone is recommended. Confirmation will then be sent by e-mail.

Luzern Tourismus AG

Tourist Information

Plattform 3
Zentralstrasse 5, 6003 Luzern
041 227 17 17
info@luzern.com
www.luzern.com

Summer May-October

Mon – Fri 08.30 – 18.00

Sat 09.00-17.00

Sun 09.00-14.00

Winter November-April

Mo – Fri 08.30-17.00

Sat 09.00-16.00

Sun 09.00-13.00

Hotels

Stars	Name - Address E-Mail	Phone	Parking	Rooms	Accessible Areas
*****	Hotel Schweizerhof Schweizerhofquai 3 info@schweizerhof-luzern.ch	041 410 04 10	2 per floor	2	Bar, restaurant, conference halls, toilets
Note: Parking spaces in the multi-storey car park 2 per floor. 2 hotel room wheelchair accessible and handicapped accessible					
*****	The Hotel Sempacherstrasse 14 info@the-hotel.ch	041 226 86 86	X	Partially wheelchair accessible	Lounge, restaurant, elevator
*****	Hotel Renaissance Pilatusstrasse 15 info@renaissancelucerne.com	041 226 87 87	X	1 suitable for disabled	Restaurant, bar, club, lounge, elevator
**** sup	Art Deco Hotel Montana Adligenswilerstrasse 22 info@hotel-montana.ch	041 419 00 00	On request	X	Bar, restaurant, elevator, seminar room, parking on request
Note:					
****	Hotel Astoria Pilatusstrasse 29 info@astoria-luzern.ch	041 226 88 88	1 underground	263	Meeting rooms, restaurant, bar, elevator, roof terrace, garage
Note: Officially, we do not have any disabled-accessible rooms					
****	Hotel Continental Park Murbacherstrasse 4 hotel@continental.ch	041 228 90 50	X underground	1	Seminar/ banquet rooms, elevator, toilet, room with level access
Note: Breakfast room has 2 steps. Guests in wheelchair are served at tables outside the breakfast room by the service staff					

****sup	HERMITAGE Lake Lucerne Lifestyle & Beachclub Hotel Seeburgstrasse 72 welcome@hermitage.ch	041 375 81 81	X	2*	Bar, restaurant, toilet, elevator lake view superior DBL
****sup	Kurhotel Sonnmatt Sonnmatt 1 info@sonnmatt.ch	041 375 32 32	X underground	Most rooms wheelchair accessible	The Kurhotel is wheelchair accessible, medical expertise inhouse
***sup	Hotel Waldstätterhof Zentralstrasse 4 seminar@hotel-waldstaetterhof.ch	041 227 12 71	X parking on request	4 double rooms	Seminar- and meeting rooms, restaurant, bar
*sup	Hotel ibis Budget Kellerstrasse 6 h6782@accor.com	041 367 80 00		4	Elevator, parking, please mention separately when booking

Stars	Hotels Lucerne Surrounding	Phone	Parking	Rooms	Accessible Areas
****	Hotel Sempachersee Kantonsstrasse 46 6207 Nottwil info@hotelsempachersee.ch www.sempachersee.ch	041 939 23 23	Official parking, CHF 2.00 per hour, CHF 12.00 6 – 24 hours	70 of 150 rooms are wheelchair accessible.	À la carte (Sempia) and self-service restaurant (Vivace), SPZ swimming pool, sports facilities, public facilities, everything is wheel-chair accessible
***	Holiday Inn Express Luzern-Neuenkirch Rest stop Luzern-Neuenkirch A2 6023 Rothenburg info@express-luzern.com	041 288 28 28	2	2	Conference rooms, Elevator, public toilets, breakfast area
***	Holiday Inn Express Luzern-Kriens Am Mattenhof 16 6010 Kriens info@hiex-luzern.ch	041 545 69 00		5	Elevator outside-carpark. Other areas, elevator from HP car park to the house. Lobby and breakfast-room barrier-free, Meeting rooms.
***	Hotel ibis Industriestrasse 13 6010 Kriens h2982@accor.com	041 349 49 49	X	2	Elevator outdoor parking

In all the listed hotels, the reception is at ground level or can be reached by elevator. Rooms and bathrooms are wheelchair accessible. The way to the breakfast room/restaurant is easily manageable with a wheelchair. Information according to self-qualification of the hotels. You can find more information about wheelchair-accessible hotels throughout Switzerland at <https://www.claireundgeorge.ch/en/accessible-holidays-and-travel-switzerland>

Hotelspitex

Claire & George

Falkenplatz 9

3012 Bern

031 301 55 65

kontakt@claireundgeorge.ch

www.claireundgeorge.ch

Support in finding handicapped accessible hotels and booking holidays as well as support in organising Spitex services on spot.

Cinemas

www.bluecinema.ch

041 267 68 40

(Fri – Sun from 2pm – 7pm)

Capitol (only cinema 1)

Zentralstrasse 45 (Bundesplatz)

Wheelchair spaces: row 7, seats 1-2 / 26-27

Parking at Bundesplatz

only Capitol 1 is wheelchair accessible

Emmenbrücke

Cinema maxx 1- 8,

041 267 68 40 only for wheelchair reservations

Toilets for wheelchair users are available everywhere.

All information is available at this link:

<https://bluecinema.ch/de/rollstuhl-de/#/>

In the Maxx, halls 1 - 7 each have 3 wheelchair spaces.

In the Maxx 8 it's just one seat (4DX, the seats move). Guests must transfer from the wheelchair to a cinema seat and can then buckle up.

Verkehrshaus (Transport museum)

Filmtheater

Lidostrasse 5

6006 Luzern

041 375 75 75

infodesk@verkehrshaus.ch

Four disabled parking spaces are available in front of the main entrance.

There are two barrier-free toilets with grab rails in the Swiss Museum of Transport.

Entrance via elevator, suitable seats in the back row, prior registration required. Please report to the ticket counter because of the elevator.

Bourbaki Kino/Bar

Löwenplatz 11

6004 Luzern

041 419 99 99

www.kinobourbaki.ch

mail@kinobourbaki.ch

Bourbaki 1 and 2: Access to the basement via a passenger elevator (not suitable for large wheelchairs), in the basement level access to cinema halls 1 and 2 via the main entrance. Bourbaki 3 and 4: Access to the basement via a passenger elevator (not suitable for large wheelchairs), in the basement

Ground level access to cinema halls 3 and 4 via emergency exit. Toilets: Access to the basement via a passenger elevator (not suitable for large wheelchairs), access to the toilet with a Eurokey, ask for this at the bar on the ground floor

Pathé Mall of Switzerland

Mall of Switzerland
Ebisquarestrasse 2
6030 Ebikon
www.pathe.ch
ebikon@pathe.ch

All 12 halls are wheelchair accessible. A total of 39 wheelchair spaces in the premium area. Access to the cinemas is via the elevator (ask for the key at the box office and staff will then accompany you). There are 4 barrier-free toilets. There are 10 parking spaces in the Mall of Switzerland car park.

Churches

Parish center Myconiushaus

St.-Karli-Strasse 49
041 227 83 21 (Secretariat)
Sekretariat.stadtluzern@reflu.ch

Evangelical-Reformed

Entrance ground level, toilet

Matthew Church Lucerne

Seehofstrasse 4
041 227 83 21 (Secretariat)
Sekretariat.stadtluzern@reflu.ch

Wheelchair accessible, access from Hertensteinstrasse Kirchenplatz: ramp to the church building Migros toilet in the foyer of the church, no parking spaces to the church, use the Schweizerhof Migros garage.

Luke's Church and Parish Hall

Morgartenstrasse 16
041 227 83 21 (Secretariat)
Sekretariat.stadtluzern@reflu.ch

Church: Wheelchair accessible, elevator through parish center. Municipal house: access with ramp, toilet

Church and commun. center Weinbergli

Auf Weinbergli 7
041 227 83 21 (Secretariat)
Sekretariat.stadtluzern@reflu.ch

Church: ground floor, wheelchair accessible, elevator
Community building: ground floor, toilet

Parish Hall in Würzenbach

Würzenbachmatte 2
041 227 83 21 (Secretariat)
Sekretariat.stadtluzern@reflu.ch

Wheelchair accessible, entrance with a short ramp
large private parking spaces, toilet, in the house
everything at ground level with additional wide doors

Churches

Church St. Anton

Langensandstrasse 3

041 229 91 00

Anton-michael@kathluzern.ch

Church St. Johannes

Schädrütistrasse 26

041 229 92 00

st.johannes@kathluzern.ch

Der MaiHof – Parish St. Josef

Weggismattstrasse 9

041 229 93 00

st.josef@kathluzern.ch

St. Karl Church and Parish Centre

Spitalstrasse 93

041 229 94 00

st.karl@kathluzern.ch

Hofkirche St. Leodegar

St.-Leodegar-Strasse 6

041 229 95 00

st.leodegar@kathluzern.ch

Church St. Michael

Rodteggstrasse 6

041 229 91 00

anton-michael@kathluzern.ch

Church and Parish St. Paul

Moosmattstrasse 4

041 229 98 00

st.paul@kathluzern.ch

Jesuit Church

Bahnhofstrasse 11a

041 240 31 33

041 240 31 34 (Mrs. Janine Kohler –
Tue/Thursday afternoon in the office)

www.jesuitenkirche-luzern.ch

jesuitenkirche@kathluzern.ch

Roman Catholic www.kathluzern.ch

Rear entrance at ground level (ascending).

Steep but level entrance, disabled parking, toilet

Multifunctional event center with bistro and toilets. All rooms accessible for wheelchairs. Own parking spaces incl. disabled parking, and toilet, Chapel as place of silence, ground floor and open through the day.

Church: level side entrance (no toilet)

Parish center: level entrance, disabled parking

Pastor's house, Spitalstrasse 93, toilet, ramp

Steep but level entrance on upper lake side via Adligenswilerstrasse, no toilet, bumpy path, help recommended! Back entrance with automatic door.

Level entrance with ramp, parking at Rodteggstrasse signalized, toilet beside the presbytery entrance

Church: Level side entrance at Moosmattstrasse

Paulusheim: outdoor with elevating ramp

(Eurokey), handicapped accessible toilet

The entrances to the Jesuit Church are not accessible for wheelchairs. For church services are mobile ramps available. Please contact the sacristan at least 30 minutes before the mass starts. There is a handicapped accessible toilet in the church.

Museums

Bourbaki Panorama

Löwenplatz 11

041 412 30 30

info@bourbakipanorama.ch

www.bourbakipanorama.ch

Entrance at ground level. Wheelchair-accessible WC (Eurokey required) on the ground floor accessible by public elevator 2 stair elevator to the museum and Panorama (1st and 2nd floor, elevator not accessible to the public). The stair elevator is operated by the reception staff.

Person with disability: CHF 12.00

Accompanying person regular

Glacier Museum

Denkmalstrasse 4

041 410 43 40

info@gletschergarten.ch

www.gletschergarten.ch

The new rock world up to the Felsensee is free of obstacles. The upper garden area (Sommerau) is accessible by elevator to the Felsensee. The mirror labyrinth, the ground floor of the museum, museum bistro and shop are also obstacle-free. The Pfyffer relief in the basement is now accessible by elevator. The new sandstone pavilion is accessible without obstacles. The area of the glacier pots is accessible without obstacles from the northern side.

Access to the Glacier Garden is free of obstacles via the West Entrance. Please report to the museum ticket office right next to the lion monument (bell available on the left side of the stairs). The staff will help you gain access.

Museum Luzern

Kasernenplatz 6

6003 Luzern

041 228 54 11

museumluzern@lu.ch

www.museumluzern.ch

Level entrance, Zentrum or Kesselturm parking garages, toilet, elevator

Price for a disabled person: CHF 10.00 accompanying person free of charge (if dependent on an esrt)

Lucerne Art Museum

Europaplatz 1

041 226 78 00

info@kunstmuseumluzern.ch

www.kunstmuseumluzern.ch

Elevator, toilet, station parking P1 there are two disabled parking spaces available in sector D. There is another parking space near the exit in the P2 station car park. From there, people with limited mobility or wheelchair users can take the elevator directly to the KKL Luzern. Station parking on the right, 1 wheelchair available.

Disabled person with IV card: CHF 12.00

Accompanying person with ID card free of charge

**Museum of Transport
Verkehrshaus der Schweiz**

Lidostrasse 5
041 375 75 75
info@verkehrshaus.ch
www.verkehrshaus.ch

Entrance at ground level, disabled parking spaces
Toilet and stair elevators with Eurokey
Two wheelchairs free of charge (reservation necessary)
Swiss Chocolate Adventure wheelchair accessible (reservation recommended)
Film theater and planetarium wheelchair accessible
Garden railway with wheelchair cars

Disabled adults: CHF 31.50
Disabled children: CHF 13.50
Accompanying person/severely disabled with ID free of charge

Museum Bellpark Kriens

Luzernerstrasse 21
6010 Kriens
041 310 33 81
museum@bellpark.ch
www.bellpark.ch

Entrance in the outdoor area with some stairs. Easily bridgeable with a elevating platform. Please register with the staff for service. Internal wheelchair-accessible elevator to all exhibition floors. Wheelchair-accessible toilet, access via gravel path (doable with a wheelchair)

IV: CHF 8.- / regular accompanying person

Post office

Luzern (Main post office)

Bahnhofplatz 4
6000 Luzern 1
Tel. 0848 888 888

Wheelchair elevator (Euro key operated), entrance with automatic door. Public disabled parking in Bahnhofstrasse and at Bahnhof-Parking

Luzern Schönbühl Shoppingcenter

Langensandstrasse 23
6003 Luzern

Level entrance with automatic door, disabled parking at shopping center parking lot.

Public Transportation

Lucerne Public Transport Company AG

Tribtschenstrasse 65
Postfach
6002 Luzern
041 369 65 65
www.vbl.ch
info@vbl.ch

Low-floor buses with ramps are used on all routes to facilitate boarding.

Wheelchair spaces are located by the second door and are usually specially marked. A brochure with tips for people with disabilities is available from the vbl sales point at Lucerne station and from the Tourist Information Office.

Point of sale: 041 369 66 00

SBB Call Contact Center Handicap

Daily from 5.00 – 24.00
Freephone number 0800 007 102
(in Switzerland)
From abroad +41 800 007 02
(chargeable)
www.sbb.ch/mobil

Assistance for boarding and disembarking for passengers with reduced mobility at the base stations. Information on public transport travel concessions and on the accessibility of individual stations and trains. Information on barrier-free connections is also available on the online timetable at sbb.ch/fahrplan.

SBB Railway Station

Assistance Lucerne
+41 (0)41 210 00 60
luzern@bahnhofhilfe.ch

Accompaniment, wheelchair rental for a fee

Parks and garden

Aufschütte

Alpenquai

Park with bathing beach, large lawn, Alpenquai car park, easily passable gravel paths, toilet.

Inselipark

Inseliquai

Park facilities directly at the lake side, gravel and flagstone paths, Inseli car park, toilet (Eurokey)

Quai

Parks at Churchill-Quai, General Guisan-Quai, Luzerner-Quai, Carl Spitteler-Quai, National-Quai and Schweizerhof-Quai, flat, paved walking paths

Rother Park

Rodteggstrasse 3
www.rodtegg.ch

Adventure Park at the Rodtegg residence

Parking garages

Parkhaus Flora

Seidenhofstrasse 6
041 410 31 17
<https://www.lbb-luzern.ch/parking/flora>

Elevator (6 during the day, 2 of them on Pilatusstrasse and 2 on Seidenhofstrasse 9 open 24 hours, 2 from Globus shop, open during shop opening hours), 1 disabled parking spaces

Bahnhofparking P1 + P2

Bahnhofplatz 1
6002 Luzern
041 210 17 12
info@parking-luzern.ch
www.parking-luzern.ch

2 wheelchair spaces in P1
1 wheelchair space in P2
Elevator and toilet in the station (basement)

Bahnhofparking P3 University

Frohburgstrasse
6002 Luzern

info@parking-luzern.ch
www.parking-luzern.ch

2x disabled parking
Elevator to island over the University square
Elevator to the tracks at the station

Casino-Palace Parking

Haldenstrasse
041 418 56 56

Elevator, 2 disabled parking spaces on level P1
beside elevator

Parkhaus am Gütsch

Baselstrasse
041 242 09 44

Disabled parking spaces near 3rd floor exits A and B,
elevator on A-side, toilet on A-side 3rd floor

Parkhaus Löwencenter

Zürichstrasse 7
041 410 31 17

<https://www.lbb-luzern.ch/parking/loewen-center>

Elevator, all doors automatic, toilet in shopping center parking spaces in the yellow area (4x)

Parkhaus Schweizerhof

Schweizerhofquai 3
041 418 25 30

parking@schweizerhof-luzern.ch

Elevator, 2 disabled parking spaces per level on levels -3, -4 and -5

Parkhaus Seehof

Schweizerhofquai 1
041 419 12 70

Elevator, no disabled parking spaces

Parkhaus Altstadt

Baselstrasse 4
041 240 13 33

www.parking-luzern.ch

3 wheelchair parking spaces on the ground floor/1B,
2 elevators with access to each floor.

City Parking

Zürichstrasse 35
041 410 11 51

<https://www.lbb-luzern.ch/parking/city>

3 disabled parking spaces on level EG

Parkhaus Kantonalbank

Hirschmattstrasse
041 206 23 15 / 206 30 31

Parking garage only accessible by stairs, parking spaces outside (not only for disabled people)

Parkhaus Kesselturm

Bürgerstrasse 20
041 41 031 17

4 disabled parking spaces, elevator

<https://www.lbb-luzern.ch/parking/kessel-turm>

Parkhaus Nationalhof

Haldenstrasse 23a
 041 410 31 17

<https://www.lbb-luzern.ch/parking/national-hof>

4 disabled parking spaces, elevator

Parkingspaces for privat cars

<https://www.stadtluzern.ch/dienstleistungeninformation/42>

For disabled people parking spaces, on the website.

<https://www.rollstuhlparkplatz.ch/?zoom=2&lon=670000&lat=180000>

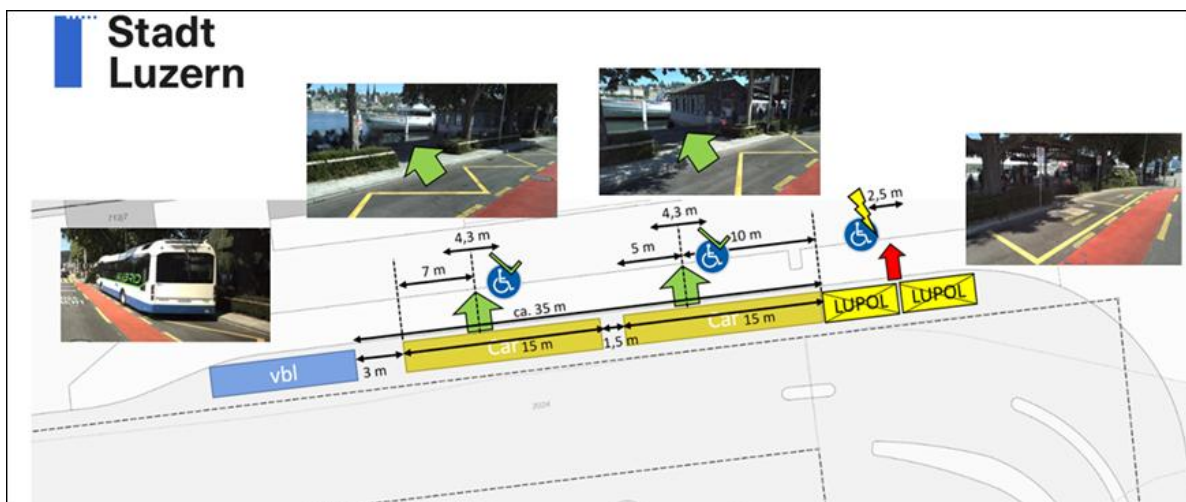
Wheelchair parking spaces throughout Switzerland incl. photo of the parking space on the map.

Bus stop for coaches with wheelchair lift loading/unloading
Stop for coaches with passengers with special needs

Boarding and alighting by lift can be carried out at two potential locations at Kante Z on the SGV landing stages 1 and 2. In exceptional cases, a stop (for boarding and alighting) with use of the reserved and marked parking spaces can also be tolerated by the Lucerne police (for transport with people with disabilities)

As long as you are getting in or out of the car, you may park, even if it takes longer.

It is not necessary to register for parking



Restaurants

Name Address	Phone / E-mail	Own Parking	Parking garage	Public disabled parking	Toilet
Bolero Bundesplatz 18	041 226 80 80 info@cascada.ch				X
Bistro Hallenbad Allmend Zihlmattweg 46	041 319 37 80	X	X	X	X
Bellini im Continental Park Locanda Ticinese Murbacherstrasse 4 (Hoteleingang benutzen)	041 228 90 50 info@continental.ch		X	X	X
Conditorei Heini Am Falkenplatz Zürichstrasse 12 Hertensteinstr. 24 Bahnhofplatz 3	041 412 20 20 mail@heini.ch				X X X X
Felmis Kastanienbaumstr. 6048 Horw	041 349 19 19 hotel@felmis.ch	X		X	X
Ameron Luzern Hotel Flora Seidenhofstrasse 5	041 227 66 66 flora@ameronhotels.ch	x	X public		X
HERMITAGE Lake Lucerne Seeburgstr. 72	041 375 81 81 welcome@hermitage.ch	X		X	X
Montana Adligenswilerstr. 22	041 419 00 00 info@hotel-montana.ch	X	X		X
Opus Bahnhofstrasse 16	041 226 41 41 opus@remimag.ch			Parking in the Kantonalbank parking	X

Restaurant Olivo im Grand Casino Luzern Haldenstrasse 6	041 418 56 61 info@grandcasinoluzern.ch		X		X
Rossini Bahnhofstrasse 7	+41 41 210 80 50 info@ristorantessorini.ch	X		X	X
Schweizerhof Brasserie VICO Schweizerhofquai	041 410 04 10 info@schweizerhof-luzern.ch	X	X	X	X
Seeburg Seeburgstrasse 61	041 375 55 55 mail@hotelseeburg.ch	X		X	X
Seehotel Kastanienbaum St. Niklausenstrasse	041 340 03 40 info@seehotelkastanienbaum.ch	X			X
Seehotel Sternen Winkelstrasse 46 6048 Horw	041 348 24 82 info@seehotelsternen.ch	X			X

The ginto app (the accessibility platform for participation) shows how a location is accessible based on personal needs in order to make it easier for people to participate in social life.

Taxis (wheelchair-accessible)

LU-tixi wheelchair taxi cooperative

Ebenaustrasse 22

6048 Horw

041 240 37 37

info@lutixi.ch / www.lutixi.ch

Reserve by phone

Operating hours: Mon – Fri 07.30 – midnight

Weekend and Public Holidays 09.00 – midnight

Phoneline: Mon – Fri 08.00-18.00

One escort free of charge

Schweizerisches Rotes Kreuz (Swiss Red Cross)

Maihofstrasse 95c

6006 Luzern

041 418 74 44

fahrdienste@srk-luzern.ch

Mon – Fri 08.00 – 12.00 / 13.30 – 17.00

Price: CHF 0.85/km plus CHF 8 travelling cost per way (excl VAT)

Waiting pay CHF 5 per hour

One escort free of charge

Reservation 3 days in advance.

Annulationfee (less than 24h before) CHF 30

Rols Spitex Wheelchair-Taxi

078 670 88 77 / Mobile 079 418 35 35

rolsgmbh@bluewin.ch /

www.rols-gmbh.ch

Reserve by phone

Operating hours 7am – 10pm

Bus service

Verkehrsbetriebe Luzern AG

Special rides

Tribschenstrasse 65

6002 Luzern

041 369 66 44

info@vbl.ch

www.vbl.ch

Special buses are available for extra wheelchair travel (seats can be removed) for 2 to 3 seats.

Booking required

Double-decker buses (80 seats).

Buses have 1 wheelchair space each (booking required)

City Train Luzern

www.citytrain.ch

info@citytrain.ch

City tour accessible via wheelchair ramp, 1 wheelchair space in the second last carriage, not suitable for electric wheelchairs

Navigation Company

Navigation Company Lake Lucerne

041 367 67 67

info@lakelucerne.ch

www.lakelucerne.ch

Access to the ships at ground level. Access to the outer decks and restaurants in 2nd class is at ground level. With the exception of one ship (MS Rütli), all ships are wheelchair accessible. All ships (except MS Rütli) have a disabled WC.

MS Rütli will no longer be in regular service this year. In rare cases, it will be used on 300 ship courses (walking and city ship). The current ship deployments can be found under the following link:

[Aktuelle Schiffseinsätze jetzt online abfragen.](#)

Station parking is very close to the pier.

MS "Diamant" wheelchair accessible incl. elevator for 1st class and toilets.

Wheelchairs

Schweizerisches Rotes Kreuz

(Swiss Red Cross)

Maihofstrasse 95c

6006 Luzern

041 418 74 66

hilfsmittel@srk-luzern.ch

Mon - Fri 08.00 - 12.00 / 13.30 - 17.00

Price: Provision fee CHF 30.00 +, CHF 60.00/ month resp. CHF 20.00/ week

Transport costs: Within 10 km CHF15.00/transport lb
10 Km CHF15.00/Transport

Gelbart AG Orthopädie & Rehatechnik

Tribschenstrasse 64

6005 Luzern

041 367 70 17

info@gelbart.ch / www.gelbart.ch

Prices:

<https://www.ortho-team.ch/produkte/produkte/mobilitat/mieten/>

Deposit: CHF 1000

SWISS-TRAC Rollstuhlzuggerät

ATEC Ingenieurbüro AG

Breitenstrasse 1, 6403 Küssnacht am Rigi

041 854 80 20

info@swisstrac.ch

Information on www.swisstrac.ch

Enquiries by e-mail or telephone

Swiss-TRAC hiking routes at www.swisstractours.ch

Places of interest

Altstadt (Old Town)

Mainly cobblestones, partly asphalt, partly car-free, Schwanenplatz and Mühlenplatz car parks, Seehof, Bahnhofparking and Löwencentre car parks.

Kappelbrücke (Chappelbridge)

Stair elevator (wheelchair elevator), key available see "Eurokey"

The elevator can be used with electric wheelchairs up to a maximum weight of 300 kg.

Löwendenkmal (Lion Monument)

Access at ground level, Löwenplatz car park, Löwencentre multi-storey car park

Reussbridge

Access at ground level, Franziskanerplatz car park

Spreuerbridge

Access at ground level only from Mühlenplatz, Mühlenplatz car park, stair elevator (Eurokey key required) Kasernenplatz side.

Hospitals

Luzerner Kantonsspital

Spitalstrasse
041 205 11 11
info@luks.ch

Entrance at ground level with automatic door, toilet, telephone, multi-storey car park with elevator, 24h emergency ward / 365 days

Klinik St. Anna

St. Anna-Strasse 32
041 208 32 32
linik-stanna@hirslanden.ch

Entrance at ground level with automatic door, toilet, telephone, multi-storey car park with elevator, 24-hour emergency ward / 365 days, incl. cardiac and cerebrovascular emergency

Swiss Paraplegic-Centre (SPC)

Guido A. Zäch Strasse 1
6207 Nottwil
041 939 54 54
spz@paraplegie.ch
www.paraplegie.ch

Entrance at ground level, entire building with automatic doors, toilet, indoor swimming pool, sports facilities, multi-storey car park with elevator, entire building wheelchair-accessible

Theatres

Kleintheater

Bundesplatz 14

041 210 33 50

kontakt@kleintheater.ch

Level entrance, disabled seating: 4 seats on sides, more seats on request, cafeteria/bar, wheelchair accessible toilet in the nearby restaurant Cascada to use. Telephone reservation necessary.

Luzerner Theater

Theaterstrasse 2

041 228 14 44

kasse@luzernertheater.ch

www.luzernertheater.ch

Level entrance, elevator, 8 seats on lower level, parking on Bahnhofstrasse, bar in foyer on 1st floor, 50% reduction with identification (except special performances), toilet on ground floor

Washing facilities (textile launderette)

Jet Wasch

Bruchstrasse 28

041 240 01 51

office@jetwasch-luzern.ch

www.jetwasch-luzern.ch

Entrance at ground level, parking nearby
Mon - Fri 08.30 - 12.00 and 14.00 - 18.00,
Saturday and Sunday closed

Subject to change without notice.

All information is based on self-qualification of the institutions.

05.2026/ ep