

## Lucerne via Wheelchair

### Chemist / Pharmacy

#### **Alte Suidtersche Apotheke**

Bahnhofstrasse 21

041 210 09 23

[info@suidter.ch](mailto:info@suidter.ch)

[www.apotheke-stadtluzern.ch](http://www.apotheke-stadtluzern.ch)

Entrance via small threshold, staff open doors

#### **Cysat Apotheke**

Pilatusstrasse 14

041 210 29 45

[mail@cysat-apotheke.ch](mailto:mail@cysat-apotheke.ch)

[www.cysat-apotheke.ch](http://www.cysat-apotheke.ch)

Entrance at ground level with automatic door

#### **BENU Bahnhof Apotheke u. Drogerie**

Rail City, 6002 Luzern

041 220 13 13

[bahnhof.luzern@benu.ch](mailto:bahnhof.luzern@benu.ch)

[www.benu.ch](http://www.benu.ch)

Entrance at ground level with automatic door

### App's / Mobile Web applications

<https://www.ginto.guide/> App

[wheelmap.org](http://wheelmap.org)

### Exhibition and trade fair halls

#### **Lucerne Exhibition**

Halls 1, 2, 3, 4 and Forum

Horwerstrasse 87

041 318 37 00

[info@messeluzern.ch](mailto:info@messeluzern.ch) /

[www.messeluzern.ch](http://www.messeluzern.ch)

All exhibition and event halls are wheelchair accessible. Entrance at ground level, toilet, upper floors accessible by wheelchair.

## Swimming pools

### Indoor swimming pool Lucerne

Zihlmattweg 46

041 319 37 80

[hallenbad@sportcard-luzern.ch](mailto:hallenbad@sportcard-luzern.ch)

[www.hallenbadallmend.ch](http://www.hallenbadallmend.ch)

Entrance at ground level with elevator for disabled, disabled cloakroom incl. toilet and shower, non-swimming pool.

There are 2 indoor pool wheelchairs available.

### Outdoor pool, Aufschütte

Alpenquai

Wheelchair-accessible toilet

### Tribschen lido with outdoor pool

Warteggstrasse 44

041 360 45 67

[info@sportcard-luzern.ch](mailto:info@sportcard-luzern.ch)

[www.tribschen-badi.ch](http://www.tribschen-badi.ch)

Toilets, changing cubicles (open from Mother's Day)

### Wald-Swimming pool with outdoor pool Zimmeregg

Schwimmbadstrasse, 6014 Luzern-Littau

041 250 31 30

[www.zimmeregg-badi.ch](http://www.zimmeregg-badi.ch)

Toilets, changing rooms

## Banks

### Luzerner Kantonalbank

Pilatusstrasse 12

0844 822 811

Entrance at ground level, parking Hirschmattstr. Theaterstrasse (public parking spaces), Blumenweg has the best parking spaces and wheelchair-accessible ATM, Parking (Kantonal Bank parking spaces only few available), entrance at ground level.

Löwenplatz

0844 822 811

Parking Löwencentner

### UBS AG

Bahnhofplatz 2

041 208 11 11

Level entrance with automatic doors, wheelchair-accessible ATM

## Mountains

### **Bürgenstock Bahn**

041 612 60 00

[bahn@burgenstockresort.com](mailto:bahn@burgenstockresort.com)

[www.burgenstockresort.com](http://www.burgenstockresort.com)

Valley and mountain station fully wheelchair accessible, WC valley & mountain station

### **Hammetschwand Lift**

[lift@burgenstockresort.com](mailto:lift@burgenstockresort.com)

[www.burgenstockresort.com](http://www.burgenstockresort.com)

Hiking path to lift station possible (hiking trail)  
Lift fully wheelchair accessible, no disabled-friendly sanitary facilities

### **Brunni Railways Engelberg AG**

041 639 60 60

[info@brunni.ch](mailto:info@brunni.ch)

[www.brunni.ch](http://www.brunni.ch)

Entrance at ground level to cabin, wheelchair-accessible toilet at valley and mountain station, ramp, wheelchair-accessible restaurant, own parking spaces.

Walk to Rigidal max. 15 min., then difficult.

Wheelchair access. Toilet in Rest. Ristis and Rest.

OX at cable car station in Engelberg.

### **Melchsee-Frutt**

#### **Stöckalp - Melchsee-Frutt, cable car**

Stöckalp - Melchsee-Frutt, Gondelbahn

041 669 70 60

[info@melchsee-frutt.ch](mailto:info@melchsee-frutt.ch)

[www.melchsee-frutt.ch](http://www.melchsee-frutt.ch)

The valley and mountain stations are fully wheelchair-accessible, own parking spaces, toilet at the valley and mountain stations. Postbus can transport 1-2 wheelchairs with 48-hour advance booking. See information on the homepage under the heading "Riders with a handicap".

### **PILATUS RAILWAYS LTD.**

041 329 11 11

[info@pilatus.ch](mailto:info@pilatus.ch)

[www.pilatus.ch](http://www.pilatus.ch)

#### Alpnachstad:

Entrance via ramp (reservation required and be there 15 min. before departure), three parking spaces.

#### Kriens:

Register entrance for electric wheelchair (maximum dimensions W 70 cm/L 95 cm) with ramp, manual wheelchairs are carried in gondola, 2 parking spaces, all toilets and restaurants on Pilatus Kulm, Kriens and Alpnachstad.

Kriens and Alpnachstad.

Gallery & panorama terrace wheelchair accessible throughout

**Rigi Bahnen AG**  
041 399 87 87  
[welcome@rigi.ch](mailto:welcome@rigi.ch)  
[www.rigi.ch](http://www.rigi.ch)

**Weggis - Rigi Kaltbad**, wheelchair accessible cable car, elevator

**Vitznau - Rigi Kulm**, access to cogwheel railway without ramp

**Goldau - Rigi Kulm**, access to cogwheel railway via ramp

**Kräbel - Rigi Scheidegg**, accessible by car, wheelchair accessible parking, wheelchair accessible cable car.

A reservation for guests travelling by wheelchair is requested. All cable cars are barrier-free. There are mountain wheelchairs for hire in summer. Many paths on the Rigi are wheelchair accessible (e.g. Rigi Kaltbad - Rigi Scheidegg, 7 km) more information [hier](#). The toilets in Vitznau, Goldau, Rigi Kaltbad, Rigi Staffel and Rigi Kulm are wheelchair accessible. Disabled parking available in Vitznau, Goldau, Weggis. The access road at Goldau A4 station is not suitable for wheelchair users.

**Stanserhorn Cable Car**  
Train and restaurant  
6370 Stans  
041 618 80 40  
[info@cabrio.ch](mailto:info@cabrio.ch)  
[www.stanserhorn.ch](http://www.stanserhorn.ch)

Oldtimer funicular has 2 wheelchair spaces, Cabrio® aerial cableway is wheelchair accessible on the lower level, middle & top station: toilet, restaurant is at ground level. Circular route partially wheelchair accessible up to the stairs.

**Experience Alp Klewenalp-Stockhütte**  
Beckenried – Klewenalp aerial cableway  
Emmetten cable car - Stockhütte  
041 624 66 00  
[willkommen@klewenalp.ch](mailto:willkommen@klewenalp.ch)  
[www.klewenalp.ch](http://www.klewenalp.ch)

The Klewenalp-Stockhütte adventure alp is wheelchair accessible. Parking at the entrances to the valley stations, (CHF 5.00/day). On Klewenalp there is a toilet in the basement of the mountain station.

Access is also possible via Berggasthaus Klewenstube 1600, an elevator is available. The entrance is at ground level. Toilets are also available at the valley station in Emmetten and at the Stockhütte mountain station. Hikes around the Alpenblumenweg (Klewenalp) and from Klewenalp to the Stockhütte are wheelchair accessible. Accompaniment required, steep passages.

**Titlis**  
Bergbahnen Engelberg-Trübsee Titlis AG  
041 639 50 50  
[titlis@titlis.ch](mailto:titlis@titlis.ch)  
[www.titlis.ch](http://www.titlis.ch)

Station entrance at ground level with automatic door. To exit the station, you may drive to the valley station (behind the barrier), at the valley station please report to the parking attendant. There is a elevator from the station to the gondola entrance. The entrance to the gondolas and the TITLIS Rotair cable car is also at ground level. The revolving door at the

glacier grotto can be made wheelchair-accessible by the staff, at the Titlis station please inform the summit attendant. (Construction work at the tunnel to the glacier grotto, wheelchair access not possible until summer 2025) From summer 2025, the glacier grotto will be wheelchair accessible via the side door.

### **Central Railway**

Lucerne - Engelberg /  
Lucerne - Interlaken  
0800 007 102 Call Center Handicap  
Railservice Zentralbahn  
058 668 86 00  
[sales@zentralbahn.ch](mailto:sales@zentralbahn.ch)  
[www.zentralbahn.ch](http://www.zentralbahn.ch)

The new rolling stock of the Zentralbahn offers low-floor entrances and thus level boarding. All Interregio trains are equipped with the aforementioned low-floor entrances. Most of the S-Bahn and regional trains are also equipped with low-floor carriages. Prior clarification can be made at the Call Centre Handicap in Brig. The stops can be checked with this link [maps.trafimage.ch/](http://maps.trafimage.ch/) for use with limited mobility (tick the box).

### **Libraries**

#### **City Library**

Bourbaki Panorama, 1<sup>st</sup> floor  
041 417 07 07  
[info@bvl.ch](mailto:info@bvl.ch)

Entrance at ground level, elevator,  
Turning between shelves not possible. Wheelchair-accessible toilet in basement.  
Sundays only from autumn to spring

#### **Central- and University Library**

Sempacherstrasse 10  
041 349 75 00  
[info@zhbluzern.ch](mailto:info@zhbluzern.ch)

The building is wheelchair-accessible,  
wheelchair toilet available.

#### **Central- and University Library**

University/PHZ  
Frohburgstrasse 3  
041 349 76 00  
[info.upg@zhbluzern.ch](mailto:info.upg@zhbluzern.ch)

The house is wheelchair-accessible (elevator),  
the library is on the first floor, wheelchair toilet available. Some halls require reservations.

#### **Central- and University Library**

Location Lucerne School of Business  
Frankenstrasse 9  
041 349 77 00  
[bibliothek.wirtschaft@zhbluzern.ch](mailto:bibliothek.wirtschaft@zhbluzern.ch)

The library is fully wheelchair accessible.  
Wheelchair toilet available (ladies toilet).

## Camping

### **Campingside Lido**

041 370 21 46

[luzern@camping-international.ch](mailto:luzern@camping-international.ch)

[www.camping-international.ch/](http://www.camping-international.ch/)

Level site, own car park, toilet with washbasin,  
1 shower and 1 wheelchair-accessible caravan  
available.

## Various

### **Football Club Lucerne FCL**

swissporarena

Horwerstr. 91

6005 Luzern

[info@fcl.ch](mailto:info@fcl.ch)

[www.fcl.ch](http://www.fcl.ch)

16 wheelchair places each in Grandstand A, Block  
A1 and A6. Admission for wheelchair users is free of  
charge (possible without a ticket), accompanying  
persons must purchase a standing room ticket  
accompanying person. One accompanying person  
per wheelchair user is permitted. Wheelchair users  
may use the VIP 1 entrance. The corresponding  
tickets can be purchased in advance at the FCL VIP  
counter, Fanshop/Ticketing (south side of  
swissporarena) or on match day at the box office Tel.  
+41 (0) 848 317 000 (Mon. - Fri. 09.00 - 17.00 hrs.)

### **Die Rodtegg, Foundation for people with physical disabilities**

Rodteggstrasse 3

6005 Luzern

041 368 40 40

[info@rodtegg.ch](mailto:info@rodtegg.ch)

[www.rodtegg.ch](http://www.rodtegg.ch)

Adventure wheelchair park with accessible paddling  
pools, water play equipment, carousel, slide and a  
suspension bridge. Intended for children, not adults.

## Shopping

### **Emmen Shopping Center**

6020 Emmenbrücke

041 260 61 12

[info@emmencenter.ch](mailto:info@emmencenter.ch)

[www.emmencenter.ch](http://www.emmencenter.ch)

In the parking garage, there are disabled parking spaces on the basement, ground floor and 2nd floor near the entrances. Four elevators provide access to each sales area. The larger elevators in the centre at the entrance to the parking garage are particularly suitable. Wheelchair-accessible toilets are located on the 1st and 2nd floors. There is also a wheelchair hire service on the first floor near the information desk.

### **Mall of Switzerland**

Ebisquare-Strasse 1, 6030 Ebikon

041 349 60 00

[info@mallofswitzerland.ch](mailto:info@mallofswitzerland.ch)

[www.mallofswitzerland.ch](http://www.mallofswitzerland.ch)

All shops, restaurants, toilets and elevators are barrier-free. There are more than 10 parking spaces in the parking garage.

### **Gübelin Jewellery & Watches**

Schwanenplatz 7

041 417 00 10

[gubelin.luzern@gubelin.com](mailto:gubelin.luzern@gubelin.com)

[www.gubelin.com](http://www.gubelin.com)

Parking garage nearby, public disabled parking in front of the building, entrance at ground level, all sales areas and sanitary facilities are accessible by wheelchair and customer elevator.

### **Schwanenplatz**

041 417 00 10

Public car park in the same building, public disabled parking nearby, entrance, sales area and sanitary facilities are accessible at ground level and barrier-free for wheelchairs.

### **Confiseur Bachmann AG**

Schwanenplatz 7

041 227 70 70

[kundendienst@confiserie.ch](mailto:kundendienst@confiserie.ch)

[www.confiserie.ch](http://www.confiserie.ch)

Parking garage nearby, public disabled parking in front of the building, entrance at ground level, all sales areas and sanitary facilities are accessible by wheelchair and customer elevator.

## Euroschlüssel / Eurokey

Toilets: [www.eurokey.ch](http://www.eurokey.ch)

Eurokey is a key and locking system for barrier-free facilities in Switzerland and parts of Europe, ( e.g., car parks, toilets, elevators and other facilities)

Stair elevators for wheelchair users are located at both bridgeheads of the Chapel Bridge and the Spreuer Bridge, the landmarks of the city of Lucerne. They can be operated with the Eurokey.

**ATTENTION:** The stairlift systems on the wooden bridges have a platform size of 80 x 120 cm and a maximum load capacity of 300 kg. This complies with the specifications for an obstacle-free stairlift system.!

The Eurokey can only be obtained by persons entitled to purchase (wheelchair users, people with severe walking and visual impairments, ostomy wearers, people with chronic bowel/bladder problems for CHF 50.00 at:

### Pro Infirmis

Cantonal office Lucerne, Obwalden and Nidwalden

Zentralstrasse 18

6003 Lucerne

Tel. 058 775 12 12 (Mon – Fri 09.00 – 12.00 and 14.00 – 16.00)

[luownw@proinfirmis.ch](mailto:luownw@proinfirmis.ch)

[www.proinfirmis.ch](http://www.proinfirmis.ch)

Telephone orders are accepted via the hotline 0848 0848 00. (CHF 50.00 incl. shipping costs).

The Eurokey can also be ordered via online form on the website: [www.eurokey.ch](http://www.eurokey.ch).

### For a deposit, a key can also be borrowed at the following locations:

#### Lottery-Kiosk

Schwanenplatz, 6004 Luzern

041 412 15 85

Deposit CHF 50.00 (3 Eurokeys)

Mon - Fri 09.00 - 18.00

Sat 09.00 - 16.00

Day before public holiday 17.00

Sun and public holidays closed, day before Christmas and New Year's Eve 16.00

#### Museum Luzern

Kasernenplatz 6, 6003 Luzern

041 228 54 11

[museumluzern@lu.ch](mailto:museumluzern@lu.ch)

Deposit CHF 50.00, ID/Passport + Mobile Number (2 Eurokeys)

Tue - Sun and public holidays 10.00-17.00

#### Confiserie Kurmann

Bahnhofstrasse 7, 6003 Luzern

041 210 19 18

[www.art-confiserie-kurmann.ch](http://www.art-confiserie-kurmann.ch)

[info@art-confiserie-kurmann.ch](mailto:info@art-confiserie-kurmann.ch)

Deposit CHF 50.00 (1 Eurokeys)

Tue - Sat 08.00- 21.00 (in summer until 22.00)

Sun and Mon 09.00- 21.00 (in summer until 22.00)

**SOS Railway assistance Lucerne**

Bahnhofareal, track 3

041 210 00 60 / 079 500 26 00

[luzern@bahnhofhilfe.ch](mailto:luzern@bahnhofhilfe.ch)

[www.bahnhofhilfe.ch](http://www.bahnhofhilfe.ch)

**Wheelchair Rental**

Deposit CHF 50.00

Opening hours: Mon – Fri 08.00-18.15

Sat 08.00 – 12.15

Sun and Public Holidays closed

Deposit CHF 100.00

Full day CHF 30.00

Half day CHF 15.00

Reservation in advance by e-mail/telephone is recommended. Confirmation will then be sent by e-mail.

**Luzern Tourismus AG**

**Tourist Information**

Plattform 3

Zentralstrasse 5, 6003 Luzern

041 227 17 17

[info@luzern.com](mailto:info@luzern.com)

[www.luzern.com](http://www.luzern.com)

Summer May-October

Mon – Fri 08.30 – 18.00

Sat 09.00-17.00

Sun 09.00-14.00

Winter November-April

Mo – Fri 08.30-17.00

Sat 09.00-16.00

Sun 09.00-13.00

## Hotels

Stars	Name - Address E-Mail	Phone	Parking	Rooms	Accessible Areas
*****	Hotel Schweizerhof Schweizerhofquai 3 <a href="mailto:info@schweizerhof-luzern.ch">info@schweizerhof-luzern.ch</a>	041 410 04 10	2 per floor	2	Bar, restaurant, conference halls, toilets
<b>Note:</b> Parking spaces in the multi-storey car park 2 per floor. 2 hotel room wheelchair accessible and handicapped accessible					
*****	The Hotel Sempacherstrasse 14 <a href="mailto:info@the-hotel.ch">info@the-hotel.ch</a>	041 226 86 86	X	Partially wheelchair accessible	Lounge, restaurant, elevator
*****	Hotel Renaissance Pilatusstrasse 15 <a href="mailto:info@renaissancelucerne.com">info@renaissancelucerne.com</a>	041 226 87 87	X	1 suitable for disabled	Restaurant, bar, club, lounge, elevator
**** sup	Art Deco Hotel Montana Adligenswilerstrasse 22 <a href="mailto:info@hotel-montana.ch">info@hotel-montana.ch</a>	041 419 00 00	On request	X	Bar, restaurant, elevator, seminar room, parking on request
<b>Note:</b>					
****	Hotel Astoria Pilatusstrasse 29 <a href="mailto:info@astoria-luzern.ch">info@astoria-luzern.ch</a>	041 226 88 88	1 underground	263	Meeting rooms, restaurant, bar, elevator, roof terrace, garage
<b>Note: Officially, we do not have any disabled-accessible rooms</b>					
****	Hotel Continental Park Murbacherstrasse 4 <a href="mailto:hotel@continental.ch">hotel@continental.ch</a>	041 228 90 50	X underground	1	Seminar/ banquet rooms, elevator, toilet, room with level access
<b>Note:</b> Breakfast room has 2 steps. Guests in wheelchair are served at tables outside the breakfast room by the service staff					

****sup	HERMITAGE Lake Lucerne Lifestyle & Beachclub Hotel Seeburgstrasse 72 <a href="mailto:welcome@hermitage.ch">welcome@hermitage.ch</a>	041 375 81 81	X	2*	Bar, restaurant, toilet, elevator lake view superior DBL
****sup	Kurhotel Sonnmatt Sonnmatt 1 <a href="mailto:info@sonnmatt.ch">info@sonnmatt.ch</a>	041 375 32 32	X underground	Most rooms wheelchair accessible	The Kurhotel is wheelchair accessible, medical expertise inhouse
***sup	Hotel Waldstätterhof Zentralstrasse 4 <a href="mailto:seminar@hotel-waldstaetterhof.ch">seminar@hotel-waldstaetterhof.ch</a>	041 227 12 71	X parking on request	4 double rooms	Seminar- and meeting rooms, restaurant, bar
*sup	Hotel ibis Budget Kellerstrasse 6 <a href="mailto:h6782@accor.com">h6782@accor.com</a>	041 367 80 00		4	Elevator, parking, please mention separately when booking

Stars	Hotels Lucerne Surrounding	Phone	Parking	Rooms	Accessible Areas
****	Hotel Sempachersee Kantonsstrasse 46 6207 Nottwil <a href="mailto:info@hotelsempachersee.ch">info@hotelsempachersee.ch</a> <a href="http://www.sempachersee.ch">www.sempachersee.ch</a>	041 939 23 23	Official parking, CHF 2.00 per hour, CHF 12.00 6 – 24 hours	70 of 150 rooms are wheelchair accessible.	À la carte (Sempia) and self-service restaurant (Vivace), SPZ swimming pool, sports facilities, public facilities, everything is wheel-chair accessible
***	Holiday Inn Express Luzern-Neuenkirch Rest stop Luzern-Neuenkirch A2 6023 Rothenburg <a href="mailto:info@express-luzern.com">info@express-luzern.com</a>	041 288 28 28	2	2	Conference rooms, Elevator, public toilets, breakfast area
***	Holiday Inn Express Luzern-Kriens Am Mattenhof 16 6010 Kriens <a href="mailto:info@hiex-luzern.ch">info@hiex-luzern.ch</a>	041 545 69 00		5	Elevator outside-carpark. Other areas, elevator from HP car park to the house. Lobby and breakfast-room barrier-free, Meeting rooms.
***	Hotel ibis Industriestrasse 13 6010 Kriens <a href="mailto:h2982@accor.com">h2982@accor.com</a>	041 349 49 49	X	2	Elevator outdoor parking

In all the listed hotels, the reception is at ground level or can be reached by elevator. Rooms and bathrooms are wheelchair accessible. The way to the breakfast room/restaurant is easily manageable with a wheelchair. Information according to self-qualification of the hotels. You can find more information about wheelchair-accessible hotels throughout Switzerland at <https://www.claireundgeorge.ch/en/accessible-holidays-and-travel-switzerland>

## Hotelspitex

### **Claire & George**

Falkenplatz 9

3012 Bern

031 301 55 65

[kontakt@claireundgeorge.ch](mailto:kontakt@claireundgeorge.ch)

[www.claireundgeorge.ch](http://www.claireundgeorge.ch)

Support in finding handicapped accessible hotels and booking holidays as well as support in organising Spitex services on spot.

## Cinemas

[www.bluecinema.ch](http://www.bluecinema.ch)

041 267 68 40

(Fri – Sun from 2pm – 7pm)

**Capitol** (only cinema 1)

Zentralstrasse 45 (Bundesplatz)

Wheelchair spaces: row 7, seats 1-2 / 26-27

Parking at Bundesplatz

only Capitol 1 is wheelchair accessible

### **Emmenbrücke**

**Cinema maxx** 1- 8,

041 267 68 40 only for wheelchair reservations

Toilets for wheelchair users are available everywhere.

All information is available at this link:

<https://bluecinema.ch/de/rollstuhl-de/#/>

In the Maxx, halls 1 - 7 each have 3 wheelchair spaces.

In the Maxx 8 it's just one seat (4DX, the seats move). Guests must transfer from the wheelchair to a cinema seat and can then buckle up.

### **Verkehrshaus (Transport museum)**

#### **Filmtheater**

Lidostrasse 5

6006 Luzern

041 375 75 75

[infodesk@verkehrshaus.ch](mailto:infodesk@verkehrshaus.ch)

Four disabled parking spaces are available in front of the main entrance.

There are two barrier-free toilets with grab rails in the Swiss Museum of Transport.

Entrance via elevator, suitable seats in the back row, prior registration required. Please report to the ticket counter because of the elevator.

### **Bourbaki Kino/Bar**

Löwenplatz 11

6004 Luzern

041 419 99 99

[www.kinobourbaki.ch](http://www.kinobourbaki.ch)

[mail@kinobourbaki.ch](mailto:mail@kinobourbaki.ch)

Bourbaki 1 and 2: Access to the basement via a passenger elevator (not suitable for large wheelchairs), in the basement level access to cinema halls 1 and 2 via the main entrance. Bourbaki 3 and 4: Access to the basement via a passenger elevator (not suitable for large wheelchairs), in the basement

Ground level access to cinema halls 3 and 4 via emergency exit. Toilets: Access to the basement via a passenger elevator (not suitable for large wheelchairs), access to the toilet with a Eurokey, ask for this at the bar on the ground floor

### **Pathé Mall of Switzerland**

Mall of Switzerland  
Ebisquarestrasse 2  
6030 Ebikon  
[www.pathe.ch](http://www.pathe.ch)  
[ebikon@pathe.ch](mailto:ebikon@pathe.ch)

All 12 halls are wheelchair accessible. A total of 39 wheelchair spaces in the premium area. Access to the cinemas is via the elevator (ask for the key at the box office and staff will then accompany you). There are 4 barrier-free toilets. There are 10 parking spaces in the Mall of Switzerland car park.

## **Churches**

### **Parish center Myconiushaus**

St.-Karli-Strasse 49  
041 227 83 21 (Secretariat)  
[Sekretariat.stadtluzern@reflu.ch](mailto:Sekretariat.stadtluzern@reflu.ch)

## **Evangelical-Reformed**

Entrance ground level, toilet

### **Matthew Church Lucerne**

Seehofstrasse 4  
041 227 83 21 (Secretariat)  
[Sekretariat.stadtluzern@reflu.ch](mailto:Sekretariat.stadtluzern@reflu.ch)

Wheelchair accessible, access from Hertensteinstrasse Kirchenplatz: ramp to the church building Migros toilet in the foyer of the church, no parking spaces to the church, use the Schweizerhof Migros garage.

### **Luke's Church and Parish Hall**

Morgartenstrasse 16  
041 227 83 21 (Secretariat)  
[Sekretariat.stadtluzern@reflu.ch](mailto:Sekretariat.stadtluzern@reflu.ch)

Church: Wheelchair accessible, elevator through parish center. Municipal house: access with ramp, toilet

### **Church and commun. center Weinbergli**

Auf Weinbergli 7  
041 227 83 21 (Secretariat)  
[Sekretariat.stadtluzern@reflu.ch](mailto:Sekretariat.stadtluzern@reflu.ch)

Church: ground floor, wheelchair accessible, elevator  
Community building: ground floor, toilet

### **Parish Hall in Würzenbach**

Würzenbachmatte 2  
041 227 83 21 (Secretariat)  
[Sekretariat.stadtluzern@reflu.ch](mailto:Sekretariat.stadtluzern@reflu.ch)

Wheelchair accessible, entrance with a short ramp  
large private parking spaces, toilet, in the house  
everything at ground level with additional wide doors



## Churches

### Church St. Anton

Langensandstrasse 3

041 229 91 00

[Anton-michael@kathluzern.ch](mailto:Anton-michael@kathluzern.ch)

### Church St. Johannes

Schädrütistrasse 26

041 229 92 00

[st.johannes@kathluzern.ch](mailto:st.johannes@kathluzern.ch)

### Der MaiHof – Parish St. Josef

Weggismattstrasse 9

041 229 93 00

[st.josef@kathluzern.ch](mailto:st.josef@kathluzern.ch)

### St. Karl Church and Parish Centre

Spitalstrasse 93

041 229 94 00

[st.karl@kathluzern.ch](mailto:st.karl@kathluzern.ch)

### Hofkirche St. Leodegar

St.-Leodegar-Strasse 6

041 229 95 00

[st.leodegar@kathluzern.ch](mailto:st.leodegar@kathluzern.ch)

### Church St. Michael

Rodteggstrasse 6

041 229 91 00

[anton-michael@kathluzern.ch](mailto:anton-michael@kathluzern.ch)

### Church and Parish St. Paul

Moosmattstrasse 4

041 229 98 00

[st.paul@kathluzern.ch](mailto:st.paul@kathluzern.ch)

### Jesuit Church

Bahnhofstrasse 11a

041 240 31 33

041 240 31 34 (Mrs. Janine Kohler –  
Tue/Thursday afternoon in the office)

[www.jesuitenkirche-luzern.ch](http://www.jesuitenkirche-luzern.ch)

[jesuitenkirche@kathluzern.ch](mailto:jesuitenkirche@kathluzern.ch)

## Roman Catholic [www.kathluzern.ch](http://www.kathluzern.ch)

Rear entrance at ground level (ascending).

Steep but level entrance, disabled parking, toilet

Multifunctional event center with bistro and toilets. All rooms accessible for wheelchairs. Own parking spaces incl. disabled parking, and toilet, Chapel as place of silence, ground floor and open through the day.

Church: level side entrance (no toilet)

Parish center: level entrance, disabled parking

Pastor's house, Spitalstrasse 93, toilet, ramp

Steep but level entrance on upper lake side via Adligenswilerstrasse, no toilet, bumpy path, help recommended! Back entrance with automatic door.

Level entrance with ramp, parking at Rodteggstrasse signalized, toilet beside the presbytery entrance

Church: Level side entrance at Moosmattstrasse

Paulusheim: outdoor with elevating ramp

(Eurokey), handicapped accessible toilet

The entrances to the Jesuit Church are not accessible for wheelchairs. For church services are mobile ramps available. Please contact the sacristan at least 30 minutes before the mass starts. There is a handicapped accessible toilet in the church.

## Museums

### **Bourbaki Panorama**

Löwenplatz 11

041 412 30 30

[info@bourbakipanorama.ch](mailto:info@bourbakipanorama.ch)

[www.bourbakipanorama.ch](http://www.bourbakipanorama.ch)

Entrance at ground level. Wheelchair-accessible WC (Eurokey required) on the ground floor accessible by public elevator 2 stair elevator to the museum and Panorama (1st and 2nd floor, elevator not accessible to the public). The stair elevator is operated by the reception staff.

Person with disability: CHF 12.00

Accompanying person regular

### **Glacier Museum**

Denkmalstrasse 4

041 410 43 40

[info@gletschergarten.ch](mailto:info@gletschergarten.ch)

[www.gletschergarten.ch](http://www.gletschergarten.ch)

The new rock world up to the Felsensee is free of obstacles. The upper garden area (Sommerau) is accessible by elevator to the Felsensee. The mirror labyrinth, the ground floor of the museum, museum bistro and shop are also obstacle-free. The Pfyffer relief in the basement is now accessible by elevator. The new sandstone pavilion is accessible without obstacles. The area of the glacier pots is accessible without obstacles from the northern side.

Access to the Glacier Garden is free of obstacles via the West Entrance. Please report to the museum ticket office right next to the lion monument (bell available on the left side of the stairs). The staff will help you gain access.

### **Museum Luzern**

Kasernenplatz 6

6003 Luzern

041 228 54 11

[museumluzern@lu.ch](mailto:museumluzern@lu.ch)

[www.museumluzern.ch](http://www.museumluzern.ch)

Level entrance, Zentrum or Kesselturm parking garages, toilet, elevator

Price for a disabled person: CHF 10.00 accompanying person free of charge (if dependent on an esrt)

### **Lucerne Art Museum**

Europaplatz 1

041 226 78 00

[info@kunstmuseumluzern.ch](mailto:info@kunstmuseumluzern.ch)

[www.kunstmuseumluzern.ch](http://www.kunstmuseumluzern.ch)

Elevator, toilet, station parking P1 there are two disabled parking spaces available in sector D. There is another parking space near the exit in the P2 station car park. From there, people with limited mobility or wheelchair users can take the elevator directly to the KKL Luzern. Station parking on the right, 1 wheelchair available.

Disabled person with IV card: CHF 12.00

Accompanying person with ID card free of charge

**Museum of Transport  
Verkehrshaus der Schweiz**

Lidostrasse 5  
041 375 75 75  
[info@verkehrshaus.ch](mailto:info@verkehrshaus.ch)  
[www.verkehrshaus.ch](http://www.verkehrshaus.ch)

Entrance at ground level, disabled parking spaces  
Toilet and stair elevators with Eurokey  
Two wheelchairs free of charge (reservation necessary)  
Swiss Chocolate Adventure wheelchair accessible (reservation recommended)  
Film theater and planetarium wheelchair accessible  
Garden railway with wheelchair cars

Disabled adults: CHF 31.50  
Disabled children: CHF 13.50  
Accompanying person/severely disabled with ID free of charge

**Museum Bellpark Kriens**

Luzernerstrasse 21  
6010 Kriens  
041 310 33 81  
[museum@bellpark.ch](mailto:museum@bellpark.ch)  
[www.bellpark.ch](http://www.bellpark.ch)

Entrance in the outdoor area with some stairs. Easily bridgeable with a elevating platform. Please register with the staff for service. Internal wheelchair-accessible elevator to all exhibition floors. Wheelchair-accessible toilet, access via gravel path (doable with a wheelchair)

IV: CHF 8.- / regular accompanying person

**Post office**

**Luzern (Main post office)**

Bahnhofplatz 4  
6000 Luzern 1  
Tel. 0848 888 888

Wheelchair elevator (Euro key operated), entrance with automatic door. Public disabled parking in Bahnhofstrasse and at Bahnhof-Parking

**Luzern Schönbühl Shoppingcenter**

Langensandstrasse 23  
6003 Luzern

Level entrance with automatic door, disabled parking at shopping center parking lot.

**Public Transportation**

**Lucerne Public Transport Company AG**

Tribtschenstrasse 65  
Postfach  
6002 Luzern  
041 369 65 65  
[www.vbl.ch](http://www.vbl.ch)  
[info@vbl.ch](mailto:info@vbl.ch)

Low-floor buses with ramps are used on all routes to facilitate boarding.

Wheelchair spaces are located by the second door and are usually specially marked. A brochure with tips for people with disabilities is available from the vbl sales point at Lucerne station and from the Tourist Information Office.

Point of sale: 041 369 66 00

### **SBB Call Contact Center Handicap**

Daily from 5.00 – 24.00  
Freephone number 0800 007 102  
(in Switzerland)  
From abroad +41 800 007 02  
(chargeable)  
[www.sbb.ch/mobil](http://www.sbb.ch/mobil)

Assistance for boarding and disembarking for passengers with reduced mobility at the base stations. Information on public transport travel concessions and on the accessibility of individual stations and trains. Information on barrier-free connections is also available on the online timetable at [sbb.ch/fahrplan](http://sbb.ch/fahrplan).

### **SBB Railway Station**

**Assistance Lucerne**  
+41 (0)41 210 00 60  
[luzern@bahnhofhilfe.ch](mailto:luzern@bahnhofhilfe.ch)

Accompaniment, wheelchair rental for a fee

## **Parks and garden**

### **Aufschütte**

Alpenquai

Park with bathing beach, large lawn, Alpenquai car park, easily passable gravel paths, toilet.

### **Inselipark**

Inseliquai

Park facilities directly at the lake side, gravel and flagstone paths, Inseli car park, toilet (Eurokey)

### **Quai**

Parks at Churchill-Quai, General Guisan-Quai, Luzerner-Quai, Carl Spitteler-Quai, National-Quai and Schweizerhof-Quai, flat, paved walking paths

### **Rother Park**

Rodteggstrasse 3  
[www.rodtegg.ch](http://www.rodtegg.ch)

Adventure Park at the Rodtegg residence

## **Parking garages**

### **Parkhaus Flora**

Seidenhofstrasse 6  
041 410 31 17  
<https://www.lbb-luzern.ch/parking/flora>

Elevator (6 during the day, 2 of them on Pilatusstrasse and 2 on Seidenhofstrasse 9 open 24 hours, 2 from Globus shop, open during shop opening hours), 1 disabled parking spaces

### **Bahnhofparking P1 + P2**

Bahnhofplatz 1  
6002 Luzern  
041 210 17 12  
[info@parking-luzern.ch](mailto:info@parking-luzern.ch)  
[www.parking-luzern.ch](http://www.parking-luzern.ch)

2 wheelchair spaces in P1  
1 wheelchair space in P2  
Elevator and toilet in the station (basement)

**Bahnhofparking P3 University**

Frohburgstrasse  
6002 Luzern

[info@parking-luzern.ch](mailto:info@parking-luzern.ch)

[www.parking-luzern.ch](http://www.parking-luzern.ch)

2x disabled parking

Elevator to island over the University square

Elevator to the tracks at the station

**Casino-Palace Parking**

Haldenstrasse  
041 418 56 56

Elevator, 2 disabled parking spaces on level P1  
beside elevator

**Parkhaus am Gütsch**

Baselstrasse  
041 242 09 44

Disabled parking spaces near 3<sup>rd</sup> floor exits A and B,  
elevator on A-side, toilet on A-side 3<sup>rd</sup> floor

**Parkhaus Löwencent**

Zürichstrasse 7  
041 410 31 17

<https://www.lbb-luzern.ch/parking/loewen-center>

Elevator, all doors automatic, toilet in shopping center parking spaces in the yellow area (4x)

**Parkhaus Schweizerhof**

Schweizerhofquai 3  
041 418 25 30

[parking@schweizerhof-luzern.ch](mailto:parking@schweizerhof-luzern.ch)

Elevator, 2 disabled parking spaces per level on levels -3, -4 and -5

**Parkhaus Seehof**

Schweizerhofquai 1  
041 419 12 70

Elevator, no disabled parking spaces

**Parkhaus Altstadt**

Baselstrasse 4  
041 240 13 33

[www.parking-luzern.ch](http://www.parking-luzern.ch)

3 wheelchair parking spaces on the ground floor/1B,  
2 elevators with access to each floor.

**City Parking**

Zürichstrasse 35  
041 410 11 51

<https://www.lbb-luzern.ch/parking/city>

3 disabled parking spaces on level EG

**Parkhaus Kantonalbank**

Hirschmattstrasse  
041 206 23 15 / 206 30 31

Parking garage only accessible by stairs, parking spaces outside (not only for disabled people)

**Parkhaus Kesselturn**

Bürgerstrasse 20  
041 41 031 17

4 disabled parking spaces, elevator

<https://www.lbb-luzern.ch/parking/kessel-turm>

**Parkhaus Nationalhof**

Haldenstrasse 23a  
 041 410 31 17

4 disabled parking spaces, elevator

<https://www.lbb-luzern.ch/parking/national-hof>

**Parkingspaces for privat cars**

<https://www.stadtluzern.ch/dienstleistungsinformation/42>

For disabled people parking spaces, on the website.

<https://www.rollstuhlparkplatz.ch/?zoom=2&lon=670000&lat=180000>

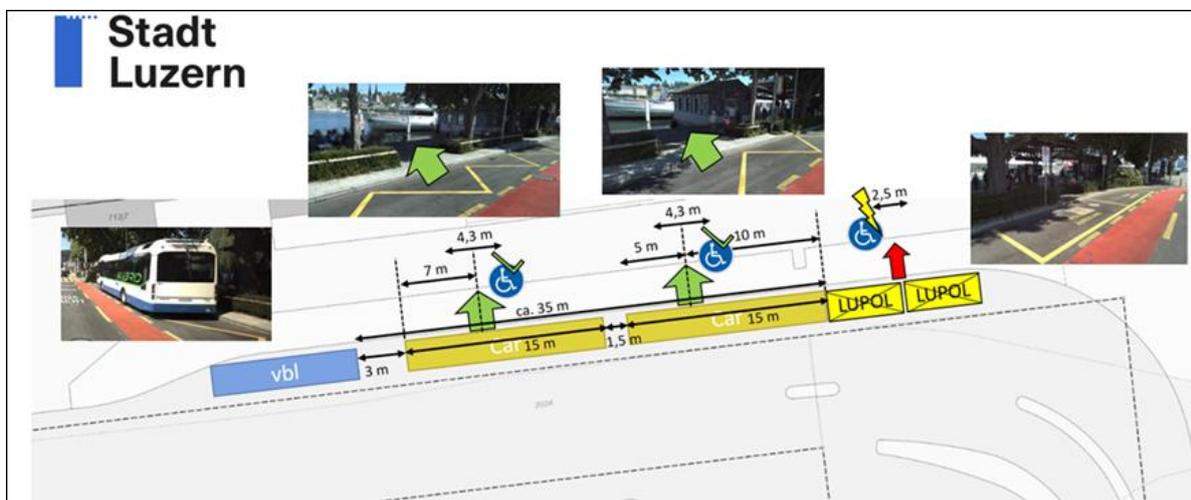
Wheelchair parking spaces throughout Switzerland incl. photo of the parking space on the map.

**Bus stop for coaches with wheelchair lift loading/unloading**  
**Stop for coaches with passengers with special needs**

Boarding and alighting by lift can be carried out at two potential locations at Kante Z on the SGV landing stages 1 and 2. In exceptional cases, a stop (for boarding and alighting) with use of the reserved and marked parking spaces can also be tolerated by the Lucerne police (for transport with people with disabilities)

As long as you are getting in or out of the car, you may park, even if it takes longer.

It is not necessary to register for parking



## Restaurants

Name Address	Phone / E-mail	Own Parking	Parking garage	Public disabled parking	Toilet
<b>Bolero</b> Bundesplatz 18	041 226 80 80 <a href="mailto:info@cascada.ch">info@cascada.ch</a>				X
<b>Bistro Hallenbad Allmend</b> Zihlmattweg 46	041 319 37 80	X	X	X	X
<b>Bellini</b> im Continental Park Locanda Ticinese Murbacherstrasse 4 (Hoteleingang benutzen)	041 228 90 50 <a href="mailto:info@continental.ch">info@continental.ch</a>		X	X	X
<b>Conditorei Heini</b> Am Falkenplatz Zürichstrasse 12 Hertensteinstr. 24 Bahnhofplatz 3	041 412 20 20 <a href="mailto:mail@heini.ch">mail@heini.ch</a>				X X X X
<b>Felmis</b> Kastanienbaumstr. 6048 Horw	041 349 19 19 <a href="mailto:hotel@felmis.ch">hotel@felmis.ch</a>	X		X	X
<b>Ameron Luzern Hotel Flora</b> Seidenhofstrasse 5	041 227 66 66 <a href="mailto:flora@ameronhotels.ch">flora@ameronhotels.ch</a>	x	X public		X
<b>HERMITAGE Lake Lucerne</b> Seeburgstr. 72	041 375 81 81 <a href="mailto:welcome@hermitage.ch">welcome@hermitage.ch</a>	X		X	X
<b>Montana</b> Adligenswilerstr. 22	041 419 00 00 <a href="mailto:info@hotel-montana.ch">info@hotel-montana.ch</a>	X	X		X
<b>Opus</b> Bahnhofstrasse 16	041 226 41 41 <a href="mailto:opus@remimag.ch">opus@remimag.ch</a>			Parking in the Kantonalbank parking	X

<b>Restaurant Olivo</b> im Grand Casino Luzern Haldenstrasse 6	041 418 56 61 <a href="mailto:info@grandcasinoluzern.ch">info@grandcasinoluzern.ch</a>		X		X
<b>Rossini</b> Bahnhofstrasse 7	+41 41 210 80 50 <a href="mailto:info@ristorantessorini.ch">info@ristorantessorini.ch</a>	X		X	X
<b>Schweizerhof</b> Brasserie VICO Schweizerhofquai	041 410 04 10 <a href="mailto:info@schweizerhof-luzern.ch">info@schweizerhof-luzern.ch</a>	X	X	X	X
<b>Seeburg</b> Seeburgstrasse 61	041 375 55 55 <a href="mailto:mail@hotelseeburg.ch">mail@hotelseeburg.ch</a>	X		X	X
<b>Seehotel Kastanienbaum</b> St. Niklausenstrasse	041 340 03 40 <a href="mailto:info@seehotelkastanienbaum.ch">info@seehotelkastanienbaum.ch</a>	X			X
<b>Seehotel Sternen</b> Winkelstrasse 46 6048 Horw	041 348 24 82 <a href="mailto:info@seehotelsternen.ch">info@seehotelsternen.ch</a>	X			X

The ginto app (the accessibility platform for participation) shows how a location is accessible based on personal needs in order to make it easier for people to participate in social life.



## Taxis (wheelchair-accessible)

### LU-tixi wheelchair taxi cooperative

Ebenaustrasse 22

6048 Horw

041 240 37 37

[info@lutixi.ch](mailto:info@lutixi.ch) / [www.lutixi.ch](http://www.lutixi.ch)

Reserve by phone

Operating hours: Mon – Fri 07.30 – midnight

Weekend and Public Holidays 09.00 – midnight

Phoneline: Mon – Fri 08.00-18.00

One escort free of charge

### Schweizerisches Rotes Kreuz

(Swiss Red Cross)

Maihofstrasse 95c

6006 Luzern

041 418 74 44

[fahrdienste@srk-luzern.ch](mailto:fahrdienste@srk-luzern.ch)

Mon – Fri 08.00 – 12.00 / 13.30 – 17.00

Price: CHF 0.85/km plus CHF 8 travelling cost per way (excl VAT)

Waiting pay CHF 5 per hour

One escort free of charge

Reservation 3 days in advance.

Annulationfee (less than 24h before) CHF 30

### Rols Spitex Wheelchair-Taxi

078 670 88 77 / Mobile 079 418 35 35

[rolsgmbh@bluewin.ch](mailto:rolsgmbh@bluewin.ch) /

[www.rols-gmbh.ch](http://www.rols-gmbh.ch)

Reserve by phone

Operating hours 7am – 10pm

## Bus service

### Verkehrsbetriebe Luzern AG

Special rides

Tribschenstrasse 65

6002 Luzern

041 369 66 44

[info@vbl.ch](mailto:info@vbl.ch)

[www.vbl.ch](http://www.vbl.ch)

Special buses are available for extra wheelchair travel (seats can be removed) for 2 to 3 seats.

Booking required

Double-decker buses (80 seats).

Buses have 1 wheelchair space each (booking required)

### City Train Luzern

[www.citytrain.ch](http://www.citytrain.ch)

[info@citytrain.ch](mailto:info@citytrain.ch)

City tour accessible via wheelchair ramp, 1 wheelchair space in the second last carriage, not suitable for electric wheelchairs

## Navigation Company

### Navigation Company Lake Lucerne

041 367 67 67

[info@lakelucerne.ch](mailto:info@lakelucerne.ch)

[www.lakelucerne.ch](http://www.lakelucerne.ch)

Access to the ships at ground level. Access to the outer decks and restaurants in 2nd class is at ground level. With the exception of one ship (MS Rütli), all ships are wheelchair accessible. All ships (except MS Rütli) have a disabled WC.

MS Rütli will no longer be in regular service this year. In rare cases, it will be used on 300 ship courses (walking and city ship). The current ship deployments can be found under the following link:

[Aktuelle Schiffseinsätze jetzt online abfragen.](#)

Station parking is very close to the pier.

MS "Diamant" wheelchair accessible incl. elevator for 1st class and toilets.

## Wheelchairs

### Schweizerisches Rotes Kreuz

(Swiss Red Cross)

Maihofstrasse 95c

6006 Luzern

041 418 74 66

[hilfsmittel@srk-luzern.ch](mailto:hilfsmittel@srk-luzern.ch)

Mon - Fri 08.00 - 12.00 / 13.30 - 17.00

Price: Provision fee CHF 30.00 +, CHF 60.00/ month resp. CHF 20.00/ week

Transport costs: Within 10 km CHF15.00/transport lb  
10 Km CHF15.00/Transport

### Gelbart AG Orthopädie & Rehatechnik

Tribschenstrasse 64

6005 Luzern

041 367 70 17

[info@gelbart.ch](mailto:info@gelbart.ch) / [www.gelbart.ch](http://www.gelbart.ch)

Prices:

<https://www.ortho-team.ch/produkte/produkte/mobilitat/mieten/>

Deposit: CHF 1000

### SWISS-TRAC Rollstuhlzuggerät

ATEC Ingenieurbüro AG

Breitenstrasse 1, 6403 Küssnacht am Rigi

041 854 80 20

[info@swisstrac.ch](mailto:info@swisstrac.ch)

Information on [www.swisstrac.ch](http://www.swisstrac.ch)

Enquiries by e-mail or telephone

Swiss-TRAC hiking routes at [www.swisstractours.ch](http://www.swisstractours.ch)

## Places of interest

### Altstadt (Old Town)

Mainly cobblestones, partly asphalt, partly car-free, Schwanenplatz and Mühlenplatz car parks, Seehof, Bahnhofparking and Löwencentre car parks.

### Kappelbrücke (Chappelbridge)

Stair elevator (wheelchair elevator), key available see "Eurokey"

### Löwendenkmal (Lion Monument)

Access at ground level, Löwenplatz car park, Löwencentre multi-storey car park

### Reussbridge

Access at ground level, Franziskanerplatz car park

### Spreuerbridge

Access at ground level only from Mühlenplatz, Mühlenplatz car park, stair elevator (Eurokey key required) Kasernenplatz side.

## Hospitals

### Luzerner Kantonsspital

Spitalstrasse  
041 205 11 11  
[info@luks.ch](mailto:info@luks.ch)

Entrance at ground level with automatic door, toilet, telephone, multi-storey car park with elevator, 24h emergency ward / 365 days

### Klinik St. Anna

St. Anna-Strasse 32  
041 208 32 32  
[klinik-stanna@hirslanden.ch](mailto:klinik-stanna@hirslanden.ch)

Entrance at ground level with automatic door, toilet, telephone, multi-storey car park with elevator, 24-hour emergency ward / 365 days, incl. cardiac and cerebrovascular emergency

### Swiss Paraplegic-Centre (SPC)

Guido A. Zäch Strasse 1  
6207 Nottwil  
041 939 54 54  
[spz@paraplegie.ch](mailto:spz@paraplegie.ch)  
[www.paraplegie.ch](http://www.paraplegie.ch)

Entrance at ground level, entire building with automatic doors, toilet, indoor swimming pool, sports facilities, multi-storey car park with elevator, entire building wheelchair-accessible

## Theatres

### **Kleintheater**

Bundesplatz 14  
041 210 33 50

[kontakt@kleintheater.ch](mailto:kontakt@kleintheater.ch)

Level entrance, disabled seating: 4 seats on sides, more seats on request, cafeteria/bar, wheelchair accessible toilet in the nearby restaurant Cascada to use. Telephone reservation necessary.

### **Luzerner Theater**

Theaterstrasse 2  
041 228 14 44

[kasse@luzernertheater.ch](mailto:kasse@luzernertheater.ch)  
[www.luzernertheater.ch](http://www.luzernertheater.ch)

Level entrance, elevator, 8 seats on lower level, parking on Bahnhofstrasse, bar in foyer on 1<sup>st</sup> floor, 50% reduction with identification (except special performances), toilet on ground floor

## Washing facilities (textile launderette)

### **Jet Wasch**

Bruchstrasse 28  
041 240 01 51

[office@jetwasch-luzern.ch](mailto:office@jetwasch-luzern.ch)  
[www.jetwasch-luzern.ch](http://www.jetwasch-luzern.ch)

Entrance at ground level, parking nearby  
Mon - Fri 08.30 - 12.00 and 14.00 - 18.00,  
Saturday and Sunday closed

Subject to change without notice.

All information is based on self-qualification of the institutions.

11.2025 / ep