



Lucerne via Wheelchair

Banks

Luzerner Kantonalbank

Pilatusstrasse 12
Tel. 0844 822 811

Level entrance, parking on Hirschmattstr./ Theaterstr. (public parking), Blumenweg (Kantonalbank parking), wheelchair-accessible ATM

Löwenplatz
Tel. 0844 822 811

Level entrance, parking in Löwencentre garage, a few spaces in front of bank on Zürichstrasse 12

UBS AG

Bahnhofplatz 2
Tel. 041 208 11 11

Level entrance with automatic doors, wheelchair-accessible ATM

Crédit Suisse

Schwanenplatz 8
Tel. 041 419 11 11

Low ramp elevator at the private counter, wheelchair accessible ATM

Camping

Campingplatz Lido

Tel. 041 370 21 46
luzern@camping-international.ch

Flat grounds, disabled parking, WC with sink, 1 shower and 1 wheelchair-accessible mobile home available

Chemist / Pharmacy

Alte Suidtersche Apotheke

Bahnhofstrasse 21
Tel. 041 210 09 23

Entrance with a threshold

City Apotheke

Rössligasse 17
Tel. 041 410 40 22
apotheke@city-apotheke-luzern.ch

Level entrance with automatic doors

Cysat Apotheke

Pilatusstrasse 14
 Tel. 041 210 29 45
mail@cysat-apotheke.ch

Level entrance with automatic doors

Bahnhof Apotheke u. Drogerie

Rail City, 6002 Luzern
 Tel. 041 220 13 13
bahnhof.luzern@benupharmacie.ch / www.benupharmacie.ch

Level entrance with automatic doors

Churches**Evangelical****Myconius House**

St. Karlstrasse 49
 Tel. 041 227 83 21 (office)
sekretariat.stadtluzern@lu.ref.ch

Level entrance, disabled parking, WC

Matthäus-Church Luzern

Seehofstrasse
 Tel. 041 410 13 40
 Tel. 041 227 83 21 (office)
sekretariat.stadtluzern@lu.ref.ch

Wheelchair-accessible, enter on Hertensteinstrasse behind Hotel Schweizerhof. Entrance on the side of the church (ramp)
 WC at the church foyer, no parking. Use the parking lot of Schweizerhof Migros

Lukas-Church

Morgartenstrasse 16
 6003 Luzern
 Tel. 041 227 83 21 (office)
sekretariat.stadtluzern@lu.ref.ch

Wheelchair-accessible, lift

Church Weinbergli

Auf Weinbergli 7
 Tel. 041 227 83 21 (office)
sekretariat.stadtluzern@lu.ref.ch

Level entrance, wheelchair-accessible, lift

Roman Catholic**St. Anton**

Langensandstrasse 1
 Tel. 041 229 91 00
st.anton@kathluzern.ch

Steep but level rear entrance, disabled parking

St. Johannes

Schädrütistrasse 26
 Tel. 041 375 02 80
st.johannes@kathluzern.ch

Steep but level entrance, disabled parking, WC

Der MaiHof

Weggismattstrasse 9
Tel. 041 229 93 00
empfang.maihof@kathluzern.ch

Multifunctional event centre, all rooms accessible for wheelchairs, disabled parking, WC. Level entrance to chapel (open all day)

St. Karl

Spitalstrasse 91
Tel. 041 229 94 00
st.karl@kathluzern.ch

Church: level side entrance (no WC)
Parish center: level entrance, disabled parking
Pastor's house, Spitalstrasse 93, WC, ramp

Hofkirche St. Leodegar

St.-Leodegar-Strasse 6
Tel. 041 229 95 00
st.leodegar@kathluzern.ch

Steep but level entrance on upper lake side via Adligenswilerstrasse, no WC, bumpy path, help recommended!

Kirche St. Michael

Rodteggstrasse 6
Tel. 041 229 97 00
st.michael@kathluzern.ch

Level entrance with ramp, parking at Rodteggstrasse signalized, WC beside the presbytery entrance

Kirche and Pfarreiheim St. Paul

Moosmattstrasse 4
Tel 041 229 98 00
st.paul@kathluzern.ch

Church: Level side entrance at Moosmattstrasse
Paulusheim: outdoor with lifting ramp (Eurokey), handicapped accessible WC

Cinemas**Capitol 1**

Bundesplatz
Tel. 041 267 68 40 (daily from 13.00 – 20.00 hrs.)

Level entrance, disabled seating: row 7, seats 1-2 / 26-27, parking at Bundesplatz, WC

Verkehrshaus Filmtheater

Lidostrasse 5
Tel. 0900 333 456

Entrance via lift, disabled seating: upper level, disabled parking, WC, reservations desired, request lift service at ticket counter

moderne

Pilatusstrasse 21
Tel. 041 267 68 40 (daily from 13.00 – 20.00 hrs.)

disabled seating: row 1, seats 1-2 / 15-16
WC

Maxx Filmpalast 1 – 8

Seetalplatz 1
6020 Emmenbrücke
Tel. 041 267 68 40 (daily from 13.00 – 20.00 hrs.)

Parking garage with lift, WC, bar. Disabled seating: available in all cinemas (3) seats 23-25. maxx 3, 4, 6 and 8: row H, seats 1-3. maxx 7: row H, seats 14-16

Bourbaki 1 - 4

Im Bourbaki Panorama
Tel. 041 419 99 99

Bourbaki 1 and 2: access to basement with lift (not suitable for big wheelchairs), at basement level entrance to cinema 1+2 via main entrance
Bourbaki 3 and 4: access to basement with lift (not suitable for big wheelchairs), at basement level entrance to cinema 3+4 via emergency exit
WC's: access to basement with lift (not suitable for big wheelchairs), "Eurokey" necessary (available at the bar on the ground floor)

stattkino

Löwenplatz 11
Tel. 041 410 30 60

Level entrance, lift to basement cinemas and WC's (not suitable for big wheelchairs), "Eurokey" necessary for WC

request. WC: key available at bar

Eurokey

Euroschlüssel / Eurokey



Lucerne's famous wooden bridges – the Chapel Bridge and Spreuer Bridge – have wheelchair lifts. They require a Eurokey, which is in use all over Europe.

The Eurokey is sold for CHF 25.00 at:

Pro Infirmis Luzern, Ob- und Nidwalden

Zentralstrasse 18, 6002 Luzern

Hotline 0848 0848 00

www.eurokey.ch

pro infirmis

Die Organisation für
behinderte Menschen

A Eurokey can be borrowed at the following places:

Train station (Bahnhof)

1st floor, baggage counter

6002 Luzern

Tel. 051 227 32 61

Opening hours all year: Mon – Fri 07.00 – 19.00, Sat + Sun 08.00 – 19.00

deposit CHF 30.00

Lottery-Kiosk

Schwanenplatz, 6004 Luzern

Tel. 041 412 15 85

Opening hours: Mon – Fri 09.00 – 18.00, Sat 09.00 – 16.00, Sun + Public holidays closed

deposit CHF 30.00

Natur-Museum

Kasernenplatz 6, 6003 Luzern
 Tel. 041 228 54 11
 Opening hours: Tue – Sun and holidays 10.00 – 17.00

deposit CHF 25.00

Confiserie Kurmann

Bahnhofstrasse 7, 6003 Luzern
 Tel. 041 210 19 18
 Opening hours: Tue – Sat 07.30 – 21.00 (in summer until 22.00),
 Sun + Mon 09.00 – 21.00 (in summer until 22.00)

deposit CHF 20.00

SOS Bahnhofhilfe Luzern

Train station, platform 3
 Tel. 041 210 00 60
 Mobile: 079 500 26 00
Luzern@bahnhofhilfe.ch
www.bahnhofhilfe.ch
 Opening hours: Mon – Fri 08.00 – 18.15, Sat 08.00 – 12.15, Sun + Public Holidays closed

deposit CHF 40.00

Wheelchair Rental

Full day CHF 20.00
 Half day CHF 10.00

deposit CHF 50.00

Luzern Tourismus AG

Zentralstrasse 5, 6003 Luzern
 Tel. 041 227 17 17
 Opening hours: Summer Mon – Fri 08.30 – 19.00, Sat 09.00 – 19.00, Sun 09.00 – 17.00
 Winter Mon – Fri 08.30 – 17.30, Sat 09.00 – 17.00, Sun 09.00 – 13.00

deposit CHF 25.00

For technical problems:

Rigert AG, Treppenlifte, Küssnacht am Rigi
 Tel. 041 854 20 10
 Fax 041 854 20 11

Exhibit halls**Messe Luzern**

Halle 1, 2, 3, 4 and forum
 Horwerstrasse 87
 Tel. 041 318 37 00
info@messeluzern.ch / www.messeluzern.ch

All halls accessible by wheelchair, level entrance,
 WC, upper floors accessible by lift

Football

Football Club Luzern

Swissporarena
Horwerstrasse 91
6005 Luzern
info@swissporarena.ch
www.fcl.ch

On stand A, 16 seats for wheelchairs on block A1 and 16 seats for wheelchairs on block A6. Free admission for wheelchair users (no ticket needed), escort has to buy a ticket. One escort per wheelchair permitted. Access for wheelchairs via entrance VIP1/VIP5. Tickets can be obtained at the FCL-Fanshop/Ticketing (south swissporarena) or on the day of the game at the pay desk
Tel. +41 (0) 848 317 000
(Mon – Fri 09.00 – 17.00 hrs.)

Golf

Golf for wheelchair users possible on the Driving Range at the Golfpark Oberkirch
Two golf mobiles available. Further information on: <http://www.spv.ch/en/>

Hospitals

Luzerner Kantonsspital

Spitalstrasse
Tel. 041 205 11 11
info@luks.ch

Level entrance with automatic doors, WC, phone, parking garage with lift, 24h-A & E department / 365 days

Klinik St. Anna

St. Anna-Strasse 32
Tel. 041 208 32 32
linik-stanna@hirslanden.ch

Level entrance with automatic doors, WC, phone, parking garage with lift
24h-A & E department / 365 days, incl. heart attack and stroke emergency

Swiss Paraplegic-Centre (SPZ)

Guido A. Zäch Strasse 1
6207 Nottwil
Tel. 041 939 54 54
spz@paraplegie.ch

Level entrance, automatic doors throughout, WC, swimming pool, sport facilities, parking garage with lift, entire building wheelchair-accessible

Hotels

| Stars | Name Address E-Mail | Phone | Parking | Rooms | Accessible Areas |
|---|--|---------------|-------------------|--------------------------|---|
| ***** | Hotel Schweizerhof Schweizerhofquai 3 info@schweizerhof-luzern.ch | 041 410 04 10 | X | X | Bar, restaurant, conference room, WC, 6 disabled parking spaces |
| Note: some hotel rooms accessible with wheelchair, but not equipped suitably for disabled | | | | | |
| ***** | The Hotel Sempacherstasse 14 info@the-hotel.ch | 041 226 86 86 | X | X | Lounge, restaurant, lift, parking spaces |
| Note: some hotel rooms accessible with wheelchair. | | | | | |
| ***** | Hotel Renaissance Pilatusstrasse 15 renaissance.lucerne@renaissancehotels.com | 041 226 87 87 | X | X | Restaurant, bar, club, lounge, elevator |
| Note: 1 handicapped accessible room | | | | | |
| **** superior | Art Deco Hotel Montana Adligenswilerstrasse 22 info@hotel-montana.ch | 041 419 00 00 | X | X | Bar, restaurant, lift, seminar room, parking on request |
| Note: some hotel rooms accessible with wheelchair, but not equipped suitably for disabled | | | | | |
| **** | Hotel Continental-Park Murbacherstrasse 4 hotel@continental.ch | 041 228 90 50 | X under-ground | X | Seminar/banquet rooms, lift, WC, room with level access shower, for restaurant use hotel entrance |
| **** superior | Seehotel Hermitage Seeburgstrasse 72 welcome@hermitage-luzern.ch | 041 375 81 81 | X | X | Bar, restaurant, WC, lift |
| **** superior | Kurhotel Sonnmatt Hemschlen sana@sonnmatt.ch | 041 375 32 32 | X | All rooms Wheel-chair | Parking, restaurant, wellness centre, |

| | | | | | |
|--|---|---------------|-----------------------|----|---|
| | | | | | WC, lift, pool medical fitness room |
| Note: guest rooms wheelchair accessible, medical assistance in house | | | | | |
| *** | Hotel Seeburg Seeburgstrasse 59-61 mail@hotelseeburg.ch | 041 375 55 55 | X | X | Seerestaurant, Panoramasaal, Seeburgsaal, Deluxe twin room |
| Note: Deluxe double rooms accessible with wheelchair, but not equipped suitably for disabled | | | | | |
| **** | Hotel Astoria Pilatusstrasse 29 info@astoria-luzern.ch | 041 226 88 88 | X under- ground | X | Seminar room, restaurant, bar, lift, roof terrace, garage |
| Note: some hotel rooms accessible with wheelchair, but not equipped suitably for disabled | | | | | |
| *** superior | Hotel Waldstätterhof Zentralstrasse 4 info@hotel-waldstaetterhof.ch | 041 227 12 71 | X | X | Seminar- and meeting rooms, parking on request |
| *** | Holiday Inn Express Luzern-Neuenkirch Raststätte Luzern- Neuenkirch A2 info@expressluzern.com | 041 288 28 28 | X | X | Conference room, bar, public WCs |
| *** superior | Hotel Sempachersee Kantonsstrasse 46 6207 Nottwil info@hotelsempachersee.ch | 041 939 23 23 | X | 73 | À la Carte restaurant, bar, conference rooms, swimming pool SPZ, sports facilities, public facilities |
| ** | Hotel ibis Industriestrasse 13 6010 Kriens | 041 349 49 49 | X | 2 | Lift, parking outside possible |
| * | Hotel ibis budget Kellerstrasse 6 | 041 367 80 00 | X | 4 | Lift |

All of these hotels have reception areas with direct or lift access. Rooms and bathrooms are wheelchair-accessible. The trip to the breakfast area/restaurant is problem-free. All information was provided by the hotels themselves.

Additional information about wheelchair-accessible hotels throughout Switzerland is available at www.rollihotel.ch.

Hotel reservations

Tourist Information

Zentralstrasse 5
Tel. 041 227 17 17

Level entrance with automatic doors on the Zentralstrasse side of building. 1 desk is adapted for wheelchairs

Hotelspitex

Claire & George Hotelspitex

Falkenplatz 9
3012 Bern
Tel. 031 301 55 65
kontakt@claireundgeorge.ch
www.claireundgeorge.ch

Support in finding handicapped accessible hotels and booking holidays as well as support in organising Spitex services on spot.

Lake cruises

Schiffahrtsgesellschaft Vierwaldstättersee

Tel. 041 367 67 67
info@lakelucerne.ch

Ship access via level gangway, parking nearby at train station, WC on following steamboats: „Unterwalden“, „Stadt Luzern“, „Uri“, „Gallia“ and „Schiller“, and motor boats: „Schwyz“, „Winkelried“, „Europa“, „Weggis“, „Brunnen“, „Flüelen“, „Waldstätter“, „Gotthard“, „Titlis“, „Cirrus“ and Panorama – Yacht „Saphir“.

The tours on the Walking- and Cityboat (course numbers starting with a 3) and course numbers starting with a 4 in the Urnersee from spring to autumn have limited access for wheelchairs, as they are operated with smaller boats. No disabled toilets

“Diamant”, access for wheelchairs, with lift on board, top deck accessible for wheelchairs

Laundromat

Jet Wasch

Bruchstrasse 28
Tel. 041 240 01 51

Level entrance, public parking nearby,
Mon – Fri 08.00 – 12.00 and 14.00 – 18.00 hrs.,
Sat 09.00 – 16.00 hrs. On days before public
holidays open until 17.00 hrs.

Libraries

City Library

Bourbaki Panorama, 1st floor
Tel. 041 417 07 07
info@bvl.ch

Level entrance, lift (key required for 2nd +
3rd floors), difficult to turn between bookshelves,
WC in the basement

Central- and University Library

Sempacherstrasse 10
Tel. 041 228 53 22
info@zhbluzern.ch

Rear entrance with bell, lift (assistance needed),
reading and catalogue room hall accessible, WC
in the basement (assistance needed),
reconstruction until 2019

Central- and University Library

University/PHZ
Frohburgstrasse 3
Tel. 041 228 77 57
info.upg@zhbluzern.ch

Accesible for wheelchairs (lift), the library is situated
on the 1st floor, WC

Central- and University Library

Frankenstrasse 9
Tel. 041 228 41 05
bibliothek.wirtschaft@zhbluzern.ch

Accesible for wheelchairs,
WC

Mountains

Brunni-Bahnen Engelberg AG

Tel. 041 639 60 60
info@brunni.ch
www.brunni.ch

Level entrance to cable car, WC at valley and
mountain station, ramps, restaurant (WC at rest.
not accessible by wheelchair), own parking, path
Ristis – Älplerbeizli Rigidal possible for wheelchairs
(30 Min., 200m difference in altitude)

Melchsee-Frutt

Stöckalp – Melchsee-Frutt, cable car
Tel. 041 669 70 60
info@melchsee-frutt.ch
www.melchsee-frutt.ch

Valley and mountain station is wheelchair-
accessible, own parking, WC at valley and
mountain station, previous notice for
transports appreciated

PILATUS-BAHNEN AG

Tel. 041 329 11 11

info@pilatus.ch

www.pilatus.ch

Alpnachstad – Pilatus Kulm,
World's steepest cogwheel train

Alpnachstad:
Entrance via ramp (by reservation), 3 parking lots,
all WC and restaurants at Pilatus Kulm

Kriens – Pilatus Kulm, Cable car

Kriens:
Entrance for electric wheelchairs via ramp,
1 parking lot, all WC and restaurants at Pilatus
Kulm

Gallery and panorama terrace: wheelchair
accessible

Rigi Bahnen AG

Tel. 041 399 87 87

rigi@rigi.ch

www.rigi.ch

Weggis – Rigi Kaltbad, cable car
accessible for wheelchairs, lift

Vitznau – Rigi Kulm, cogwheel train
Access via ramp

Goldau – Rigi Kulm, cogwheel train
Access via ramp

Reservation for guests travelling with wheelchair appreciated. Disabled wagon for groups by reservation. Many paths on Rigi are accessible by wheelchair (e.g. Rigi Kaltbad – Rigi Scheidegg, 7km). Toilets in Vitznau, Goldau, Rigi Kaltbad, Rigi Staffel and Rigi Kulm are accessible by wheelchair. Disability parking in Vitznau, Goldau and Weggis. Access at station Goldau A4 is not suitable with wheelchairs

Stanserhorn

Train and Restaurant

6370 Stans

Tel. 041 618 80 40

info@stanserhorn.ch

www.stanserhorn.ch

Vintage cogwheel train has space for 2 wheel-
chairs, Cable car Cabrio® is accessible on the first
floor, WCs at mountain and middle stations,
restaurant is level except for rotating portion, round
walk on top partly wheelchair-accessible

Central train

Luzern – Engelberg / Luzern – Interlaken

info@zentralbahn.ch

www.zentralbahn.ch

Level entrance (mostly)
ask for more information:
Call Center Handicap
Tel. 0800 007 102

Titlis

Engelberg – Titlis, cable car

Tel. 041 639 50 50

titlis@titlis.ch

www.titlis.ch

Level entrance with automatic doors, for disembark-
ing one can drive to the station (ask attendant),
WCs at valley, middle and mountain stations,
restaurants

Klewenalp

Beckenried – Klewenalp, cablecar
Emmetten – Stockhütte, gondolas
Tel. 041 624 66 00
info@klewenalp.ch
www.klewenalp.ch

Parking next to the stations in Beckenried and Emmetten. Restaurant Panorama: lift to WCs, level entrance. Hiking trail Klewenalp-Stockhütte accessible for wheelchairs (2nd part steep)

Museums

Alpineum

Denkmalstrasse 11
Tel. 041 410 62 66 / 041 410 40 64
museum@alpineum.ch
www.alpineum.ch

Level entrance, wheelchair accessible WC in the coffee

Price for disabled person: CHF 4.00

Bourbaki Panorama

Löwenplatz 11
Tel. 041 412 30 30
info@bourbakipanorama.ch
www.bourbakipanorama.ch

Level entrance, 1 wheelchair-lift to viewing platform on 2nd floor, WC (Eurokey necessary)
Price for disabled person: CHF 10.00

Gletschergarten

Denkmalstrasse 4
Tel. 041 410 43 40
info@gletschergarten.ch
www.gletschergarten.ch

Access with staff help to: glacial potholes, million year show, mirror labyrinth, summer terrace and museum on ground floor, 1st floor only accessible via 2 steps and conditionally, WC accessible with wheelchair
Price for disabled person CHF 12.50

Historisches Museum

Pfistergasse 24
Tel. 041 228 54 24
info.hml@lu.ch
www.historischesmuseum.lu.ch

Level entrance, Zentrum or Kesselturm parking garages, toilet, elevator

Price for disabled person: CHF 8.00

Natur-Museum

Kasernenplatz 6
Tel. 041 228 54 11
naturmuseum@lu.ch
www.naturmuseum.ch

Level entrance, parking Altstadt or Kesselturm WC, lift

Price for disabled person: CHF 7.00

Lucerne Art Museum

Europaplatz 1
Tel. 041 226 78 00
info@kunstmuseumluzern.ch
www.kunstmuseumluzern.ch

Lift, WC, parking at train station, wheelchair available
Price for disabled person with identification: CHF 12.00, escort with identification free or charge

Museum of Transport (Verkehrshaus)

Lidostrasse 5
 Tel. 0900 333 456
mail@verkehrshaus.ch
www.verkehrshaus.ch

Level entrance, disabled parking, WC
 stairlift (Eurokey required)

disabled adult: CHF 30.00
 disabled child: CHF 15.00
 Escort with ID card free
 Museum's train wheelchair accessible
 2 wheelchairs available (free, reservation needed)
 Swiss Chocolate Adventure wheelchair accessible
 (reservation recommended)

Museum Bellpark Kriens

Luzernerstr. 21
 6010 Kriens
 Tel. 041 310 33 81
museum@bellpark.ch
www.bellpark.ch

some steps to entrance
 (request staff help), lift inside, WC

Price for disabled person: CHF 8.00

Parking (disable spaces)
Alpenquai

in front of house no. 12, 34b, 40a,
 near Werkhofstrasse

Bahnhofstrasse

in front of post office and Swisscom, no. 3 and 5

Bahnhofstrasse

at Theaterstrasse (2x)

Bundesplatz

north of house no. 9

Burgerstrasse

northeast of house no. 24

Denkmalstrasse

No. 2 (2x)

Dornachersrasse

near Habsburgerstrasse and
 Moosstrasse (until July 2016)

Frankenstrasse

No. 18

Franziskanerplatz

near Bahnhofstrasse

Friedentalstrasse

in front of Friedental

Haldenstrasse

parking Tivoli (1x private)

Hallwilerweg

near Pilatusstrasse no. 38

Hirschengraben

near Obergrundstrasse

Horwerstrasse

Stadionweg (5x)
 Messe Allmend (2x)

| | |
|---------------------------|--|
| Kapellplatz | near house no. 12 (2x) |
| Kauffmannweg | No. 16/18 (2x) |
| Kleinmattstr. | near swimming pool |
| Lidostrasse | across from the Lido entrance (2x) across from entry to the Transport Museum (4x) |
| Littau District | Ruopigenplatz (2x) Obermättli in front of church St. Philipp |
| Löwengartenstrasse | at SUVA-House (1x private) |
| Moosmattstrasse | in front of bowling hall |
| Morgartenstrasse | near house no. 17 |
| Mühlenplatz | near house no. 3 |
| Mythenstrasse | north of house Neustadtstrasse no. 6 |
| Schwanenplatz | near bus parking |
| Seeburgstrasse | Brüel-parking (3x) |
| Sempacherstrasse | at St. Lukas Church |
| Stiftstrasse | at Haldenstrasse (2x) |
| Taubenhausstrasse | opposite of house no. 6 |
| Tribschenstrasse | opposite of house no. 98 |
| Waisenstrasse | opposite parking Altstadt |
| Warteggstrasse | opposite gym hall, in front of house no. 13, bathing beach Tribschen |
| Werkhofstrasse | junction Rösslimatte and between Landenberg-/ Bürgenstrasse |

Parking garages

Parkhaus Flora

Seidenhofstrasse
Tel. 041 210 37 01

Lift (6 during the day, 2 of them on Pilatusstrasse and 2 on Seidenhofstrasse 9 open 24 hours, 2 from Globus shop, open during shop opening hours), no disabled parking spaces

Bahnhof-Parking P1 / P2 / P3

Bahnhofplatz 2
Tel. 041 210 17 12
info@parking-luzern.ch / www.parking-luzern.ch

2x disabled parking spaces in P1+P3 and 1x in P2, lift, WC in the train station (basement)

Casino-Palace Parking

Tel. 041 418 56 56

Lift, 2 disabled parking spaces on level P1 beside lift

Parkhaus am Gütsch

Baselstrasse
Tel. 041 242 09 44

Disabled parking spaces near 3rd floor exits A and B, lift on A-side, WC on A-side 3rd floor

Parkhaus Löwencenter

Zürichstrasse 7
Tel. 041 410 31 17

Lift, all doors automatic, WC in shopping center parking spaces in the yellow area (4x)

Parkhaus Schweizerhof

Schweizerhofquai 3
Tel. 041 418 25 30

Lift, 2 disabled parking spaces per level on levels -3, -4 and -5

Parkhaus Seehof

Wagenbachgasse
Tel. 041 419 12 70

Lift, no disabled parking spaces

Parkhaus Altstadt

Baselstrasse 4
Tel. 041 240 13 33
altstadt@parking-luzern.ch / www.parking-luzern.ch

3 disabled parking spaces on level EG/1B, 2 lifts

City Parking

Zürichstrasse 35
Tel. 041 410 11 51

3 disabled parking spaces on level EG

Parking Kantonalbank

Hirschmattstr.
Tel. 041 206 20 03

Parking garage only accessible by stairs. Parking spaces outside (not only for disabled people)

Parking Kesselturnm

Burgerstrasse 20
Tel. 041 41 031 17

2 disabled parking spaces, lift

Parking Nationalhof

Zürichstrasse 7
Tel. 041 410 31 17

3 disabled parking spaces, lift

Parks and Gardens

**Aufschütte
Alpenquai**

Park with beach and large lawn, parking at
Alpenquai, good gravel pathways

**Inselipark
Inseliquai**

Lakeside park, gravel and tile pathways,
parking at Inseli, WC (Eurokey)

Quai

Parks on Churchill-Quai, General Guisan-Quai,
Luzernerquai, Carl Spitteler-Quai, Nationalquai und
Schweizerhofquai, all with paved pathways

Rother Park

Fun park for wheel chair riders
Rodteggerstr. 3, www.rodtegg.ch

Post office

Luzern University
Frohburgstrasse 3
6000 Luzern 2

2 disabled parking in front of the entrance, level
entrance

Luzern (main post office)
Bahnhofplatz 4
6000 Luzern 1

Outside the building stairs with lift (Eurokey),
entrance without barrier and automatic door
parking at Bahnhofstrasse and Bahnhof-Parking

Luzern (Schönbühl)
Shopping mall

Level entrance with automatic door
parking next to the mall

Public Transport

Verkehrsbetriebe Luzern AG
Tribtschenstrasse 65
Postfach
6002 Lucerne
Tel. 041 369 65 65
www.vbl.ch

“Kneeling” buses make up 77% of Lucerne’s
and have designated spaces for wheelchairs.
Brochures for people with disabilities are
available at VBL counters and at the
Tourist Information in the train station Lucerne

SBB Call Center Handicap

3900 Brig
Tel. 0800 007 102 (calling from Switzerland)
Outside of Switzerland please call +41 51 225 78 44
Daily from 06.00 – 22.00 hrs.
mobil@sbb.ch
www.sbb.ch/mobil

using the train for disabled people is possible

Bus rentings

Eurobus Häfliger AG

Allmendstrasse 4
6210 Sursee
Tel. 041 925 26 96
Fax 041 496 96 97
sursee@eurobus.ch
www.eurobus.ch / www.spz.ch

3 comfort busses for wheelchairs with hydraulic lifting ramp; busses for max. 14 wheelchairs with special fastening system for wheelchairs.
Toilet on board

Verkehrsbetriebe Luzern AG

Extrafahrten
Tribtschenstrasse 65
Postfach
6002 Lucerne
Tel. 041 369 66 44
www.vbl.ch

Also available on request: Special vans with removable seats as well as two 4-star coaches
Enrolment requested.

Wheelchair renting

Hermap AG

Neuhaltenstrasse 1
6030 Ebikon
Tel. 041 444 10 22
miete@hermap.ch

Mon – Fri 08.00 – 12.00 / 13.15 – 18.00 hrs.

Important: Give seat size when booking

Deposit CHF 200.00
Weekly rate: CHF 23.00
Base fee: CHF 50 (unique)
Delivery to train station Lucerne free of charge
Delivery Lucerne/agglomeration CHF 50.00
Further distances on request

Orthotec AG

Guido A. Zäch Strasse 1
6207 Nottwil
Tel. 041 939 56 06
Fax 041 939 56 40
info@orthotec.ch / www.orthotec.ch

Wheelchair rental, repairs and sale, car rental for wheelchair users

Red Cross

Maihofstrasse 95c
 6006 Luzern
 Tel. 041 418 70 19
info@srk-luzern.ch

Mon – Fri 08.00 – 12.00 hrs. / 13.30 – 17.00 hrs.
 CHF 20.00 per week, CHF 15.00 for delivery and pickup. Unique fare CHF 30 + CHF 60 per month or CHF 20 per week

Gelbart AG Orthopädie & Rehatechnik

Tribschenstrasse 64
 6005 Luzern
 Tel. 041 367 70 17
info@gelbart.ch / www.gelbart.ch

Wheelchair: CHF 25.00 per day or CHF 48.00 per week plus CHF 98.00 handling fee
 Electric car/Scooter:
 CHF 65.00 per day or CHF 70.00 per week plus CHF 198.00 handling fee
 On advance notice, wheelchairs can be picked up at the shop nearby the train station: Gelbart AG, Habsburgerstrasse 26, 6003 Luzern, 041 210 86 83
 Delivery in Lucerne and agglomeration CHF 50.00. Further distances on request

SWISS-TRAC (wheelchair tractor)

ATEC Ingenieurbüro AG
 Breitenstrasse 1
 6403 Küssnacht am Rigi
 Tel. 041 854 80 20
 Fax 041 854 80 21

info@swisstrac.ch / www.swisstrac.ch
 SWISS-TRAC hiking tours:
www.swisstractours.ch

Restaurants

| Name Address | Phone | Own parking | Parking garage | Public disabled parking | WC |
|--|---------------|-------------|----------------|-------------------------|------------------|
| BOLERO Bundesplatz 18 | 041 226 80 80 | | | | X |
| Bistro Hallenbad Allmend Zihlmattweg 46 | 041 319 37 80 | X | X | X | X |
| bellini im Continental-Park Murbacherstr. (use hotel entrance) | 041 228 90 50 | | X | X | X |
| Conditorei Heini Am Falkenplatz Zürichstrasse 12 Hertensteinstr. 24 Bahnhofplatz 3 | 041 412 20 20 | | | | X X X X |
| Felmis Kastanienbaumstr. 6048 Horw | 041 349 19 19 | X | | X | X |

| | | | | | |
|---|---------------|----------------|---|---|---|
| Flora Seidenhofstrasse 5 | 041 227 66 66 | X (on request) | X | | X |
| Hermitage Seeburgstr. 72 | 041 375 81 81 | X | | X | X |
| Ibis Industriestrasse 13 6010 Kriens | 041 349 49 49 | | X | X | X |
| Marlin Haldenstrasse 10 | 041 416 10 37 | | X | X | X |
| Montana Adligenswilerstr. 22 | 041 419 00 00 | X | | | X |
| Opus Bahnhofstrasse | 041 226 41 41 | | | | X |
| Peperoncini Rösslimatt 41 | 041 360 50 60 | | | X | X |
| Portofino Töpferstrasse 5 | 041 410 26 64 | | | | X |
| Resaurant Olivo at Grand Casino Luzern Haldenstrasse 6 | 041 418 56 61 | | X | X | X |
| Rossini Bahnhofstrasse 7 | 041 210 80 50 | X | | X | X |
| Schweizerhof Rest. Galerie and Rest. Pavillon Schweizerhofquai | 041 410 04 10 | X | X | X | X |
| Seeburg Seeburgstrasse 61 | 041 375 55 55 | X | | X | X |
| Seehotel Kastanienbaum St. Niklausenstrasse | 041 340 03 40 | | | | X |
| Seehotel Sternen Winkelstrasse 46 6048 Horw | 041 348 24 82 | X | | | X |
| Sportcenter Würzenbach Zihlmattweg 46 | 041 370 14 04 | X | | X | X |

Shopping

Emmen Shopping Center

6020 Emmenbrücke
Tel. 041 260 61 12
info@emmencenter.ch

Several disabled parking spaces close to entrance, all shops wheelchair-accessible with lift, wheelchair accessible toilet on 1st and 2nd floor, wheelchairs and electric car available on request

Gübelin Jewelry & Watches

Schwanenplatz
Tel. 041 417 00 10
gubelin.luzern@gubelin.com

Parking in a nearby public garage, entrance completely wheelchair-accessible, lift, parking space in front of shop
entire shop and toilets wheelchair-accessible

Schwanenplatz
Tel. 041 417 00 10
gubelin.luzern@gubelin.com

Public parking garage in same building, also parking at "Schwanenplatz" (square nearby) level entrance, entire shop and toilets wheelchair-accessible

Hofstetter und Berney AG

Schweizerhofquai 6
Tel. 041 410 31 06

Entrance with doorstep - ask staff for help, shop interior is completely wheelchair-accessible
For parking ask at the shop first

SWISSLION AG

Löwenplatz 11
Tel. 041 410 61 81
swisslion@swisslion.ch

Disabled parking space nearby, public parking nearby, level entrance, toilet, shop wheelchair-accessible

Confiseur Bachmann AG

Schwanenplatz 7
Tel. 041 227 70 70
kundendienst@confiserie.ch

Public disabled parking nearby, level entrance, completely wheelchair-accessible

Casagrande AG

Kapellgasse 24
Tel. 041 418 60 60
info@casagrande.ch

Public disabled parking spaces and garage nearby, level entrance, completely wheelchair-accessible, lift

Grendel 6
Tel. 041 418 60 70
info@casagrande.ch

Public disabled parking spaces and garage nearby, level entrance, completely wheelchair-accessible, lift

Aeschlimann AG Accessoires

Pilatusstrasse 14
Tel. 041 210 75 60
info@aeschlimann-accessoires.ch

Level entrance with automatic doors, all levels wheelchair-accessible

Sightseeing

Old city

Mainly cobblestones, some asphalt, pedestrianised, parking at Schwanenplatz and Mühlenplatz, plus Seehof, Bahnhof and Löwencentner garages

Chapel Bridge

Wheelchair lift, see 'Eurokey' listing for details

Lion Monument

Level grounds, parking in Löwencentner garage

Reuss Bridge

Level entrance, parking at Franziskanerplatz

Spreuer Bridge

Level entrance only from the Mühlenplatz side, parking at Mühlenplatz; elevator (Eurokey necessary) on the river side next to Kasernenplatz

City Train

Tel. +41 41 220 11 00

www.citytrain.ch

Sightseeing Tour

accessible via ramp, 1 seat for handicapped people in the last waggon

Swimming

Indoor pool (Hallenbad)

Zihlmattweg 46

Tel. 041 319 37 80

verkauf@hallenbadluzern.ch

www.hallenbadallmend.ch

Level entrance with lift, reserved for disabled, wardrobe incl. WC and shower for disabled, pool for non-swimmers, assistance required for disabled lift, 2 wheelchairs available

Aufschütte lakeside park

WC

Tribschen Beach

Warteggstrasse

Tel. 041 360 45 67

WC, changing rooms, open from Mother's Day

Schwimmbad Zimmeregg (outdoor)

Schwimmbadstrasse, 6014 Luzern-Littau

Tel. 041 250 31 30

WC, changing rooms

Taxis (wheelchair-accessible)

Rollstuhltaxi-Genossenschaft LU-tixi

Ebenastrasse 22
6048 Horw
Tel. 041 240 37 37
info@lutixi.ch / www.lutixi.ch

Reserve by phone
Operating hours: Mon – Fri 7.30am – midnight
Weekend and Public Holidays 9am – midnight
Phoneline: Mon – Fri 8am – 6pm
One escort free of charge

Schweizerisches Rotes Kreuz

Maihofstrasse 95c
6006 Luzern
Tel. 0842 43 43 43
fahrdienste@srk-luzern.ch

Mon – Fri 08.00 – 12.00 hrs. / 13.30 – 17.00 hrs.
Price: CHF 0.80/km plus CHF 8.00 travelling cost per way (excl VAT)
Waiting pay CHF 5.00 per hour
One escort free of charge

Contenti

Gibraltarstrasse 14
Postfach 7146
6000 Luzern 7
Tel. 041 240 06 24
info@contenti.ch / www.contenti.ch

Mon – Fri 08.00 – 12.00 / 13.00 – 17.00 hrs.

Rols Spitex Wheelchair-Taxi

Tel. 041 280 80 77, Fax 041 281 24 14
Mobile 079 418 35 35
rolsgmbh@bluewin.ch / www.rols-gmbh.ch

Reserve by phone
Operating hours 06.00 – 23.00 hrs.

Theatres

Kleintheater

Bundesplatz 14
Tel. 041 210 33 50
kontakt@kleintheater.ch

Level entrance, disabled seating: 4 seats on sides, cafeteria/bar, use WC in the restaurant near the Theater

Luzerner Theater

Theaterstrasse 2
Tel. 041 228 14 14
kasse@luzernertheater.ch

Level entrance, lift, 8 seats on lower level, parking on Bahnhofstrasse, bar in foyer on 1st floor, 50% reduction with identification (except special performances), WC on ground floor

Toilets (public)

| | |
|---|---|
| Allmend | year-round, next to ZB train station Allmend |
| Alpenquai bei Bootshafen Alpenquai AG | year-round |
| Bahnhofplatz | year-round |
| Bourbaki Panorama | during opening hours |
| Bleichergarten | year-round |
| Brasserie Flora | „Nette Toilette“ (during opening hours) |
| Diebold Schilling Hof | Easter to All Saints' Day (during opening hours) |
| Friedhof Friedental (mortuary & administration) | year-round |
| Friedhöfe Littau / Reussbühl (Staffeln) | year-round |
| Haldenstrasse, Casino/Palace Bushaltestelle | year-round |
| Ampersand Café Bar (Habsburgerstr. 16) | „Nette Toilette“ (during opening hours) |
| Hirtenhof (VBL-Endstation) | year-round |
| Hotel Falken (Falkenstr. 4+6) | „Nette Toilette“ (during opening hours) |
| Hubelmatt (VBL-Endstation) | year-round |
| Inseli (Carparkplatz) | year-round |
| Kasernenplatz | year-round |
| Kreuzstutz | newly planned, opening summer/autumn 2016 |
| Landenberg (Carparkplatz) | year-round |
| Lido Strandbad | during swimming season with entry fee in winter (playground) officially accessible |
| Lidowiese | year-round |
| Löwenplatz, Car-Parkplatz | year-round |
| Mühlenplatz | year-round |
| McClean (private) | Train station Lucerne (basement, year-round, 05.00 – 24.00h, with cahrge) |
| Restaurant Pavarotti (Reusssteg 11) | „Nette Toilette“ (during opening hours) |

| | |
|--|---|
| Restaurant Nix's in der Laterne (Reusssteg 9) | „Nette Toilette“ (during opening hours) |
| Restaurant Lapin (Museggstr. 2) | „Nette Toilette“ (during opening hours) |
| Richard Wagner – Museum | year-round |
| Reusszopf | planned / opening c. summer 2018 |
| Ruderzentrum Rotsee | |
| Säli-Turnhalle | year-round |
| Schweizerhofquai | year-round |
| SGV , next to Bistro LUZ | private, boat company |
| Unter der Egg | planned, realisation in 2019 |
| Vögeligärtli | year round |
| Wartegg-Turnhalle | year-round |
| Wirtshaus Taube (Burgerstr. 3) | „Nette Toilette“ (during opening hours) |
| Wirtschaft zur Ente (Buobenmatt 2) | „Nette Toilette“ (during opening hours) |

Toilets (eurokey.ch)

| |
|--|
| Bahnhofshopping , train station (WC) |
| Bourbaki Panorama , Löwenplatz 11 (WC) |
| Camping Lido , Lidostrasse 19 (WC) |
| Kantonale Verwaltung , city administration, Bundesplatz 14 (Lift) |
| Klubschule Luzern , school, Töpferstrasse 3 (WC) |
| Klubschule Migros , school, Schweizerhofquai 1 (WC) |
| Manor , department store, Weggigasse 5 (WC) |
| Messe Luzern , Horwerstrasse 87 (WC) |
| Migros Markt , grocery store, Hertensteinstrasse 9 (WC) |
| Mövenpick Kantonalbank , Pilatusstrasse 14 (WC) |

Oberstufen-Schulhaus Hubelmatt, school, Zihlmattweg 2 (WC)

Parkanlage/Carparkplatz Inseli (WC)

Pilatus Akademie, Zihlmattweg 20 (WC)

Railcity Luzern (WC)

available at baggage counter 21, deposit required

Reusszopf area (WC)

Schulhaus Maihof, school, Maihofstrasse 15 (WC)

Universität Luzern, Frohburgstrasse 3 (WC)

Uufschöttli, public beach, Alpenquai 25 (WC)

Schiffahrtsgesellschaft des Vierwaldstättersees SGV, Boat Company Lucerne, Bahnhofplatz, Brücke 1 (WC)

Vögeligärtli, Frankenstrasse 12 (WC)

Tourist Information

Tourist Information

Zentralstrasse 5

Tel. 041 227 17 17

luzern@luzern.com / www.luzern.com

Level entrance with automatic doors on the Zentralstrasse side of building. Wheel Chair adapted desk available.

Various

www.paramap.ch

App for guests in wheelchair

Die Rodtegg, Stiftung für Menschen mit körperlicher Behinderung

Rodteggstrasse 3

6005 Luzern

info@rodtegg.ch

www.rodtegg.ch

Adventure wheelchair park with drivable paddling pool, water toys, carousel, slide, rope bridge

Viva La Vita (Guided Tours across Switzerland)

Bookable in private or small group. Especially for elderly and disabled people, the guide is a nurse and can also offer additional nursing services if required.

Ursula Precioso
Obstbaumstrasse 28
6353 Weggis
Tel: 079 654 55 60
www.viva-la-vita.ch
info@viva-la-vita.ch

Subject to change and provided without guarantee. All information supplied by the businesses listed.

2018 / ck